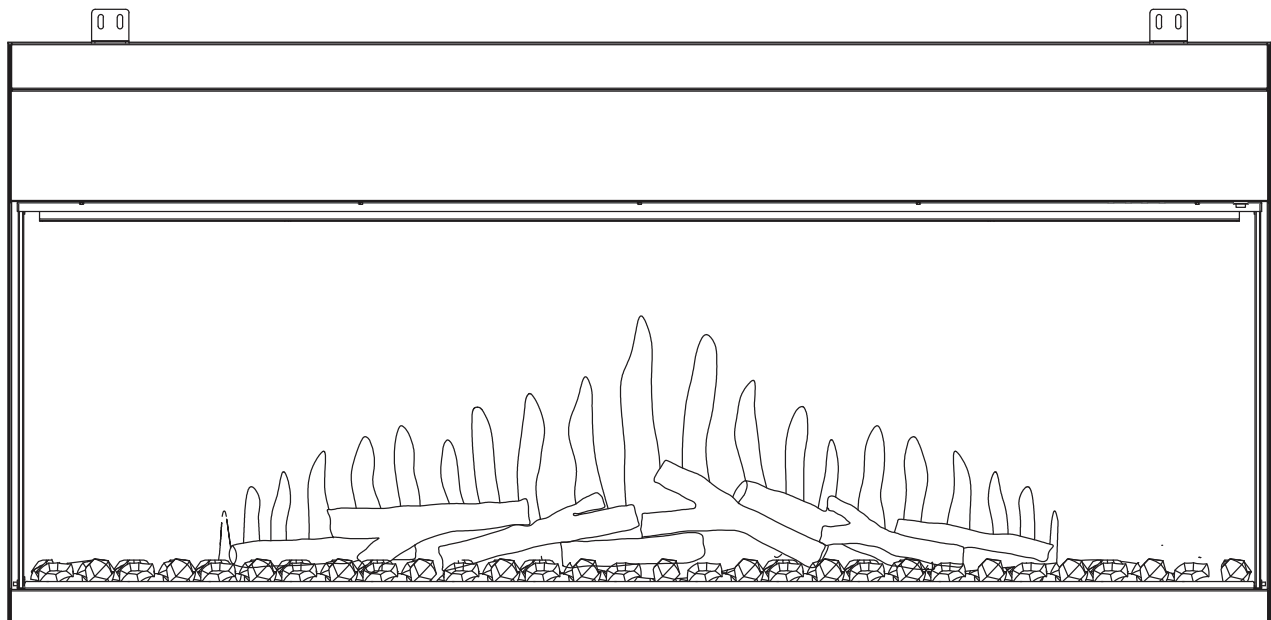




Item Number : EF10192
Model Number : JRLCD-EF10192

USE AND CARE GUIDE

HD FLAME TECH MULTI-SIDED ELECTRIC FIREPLACE INSTRUCTION MANUAL



Questions, problems, missing parts? Before returning to the store,
please contact customer service at customercare@jrhome.com or
call 1-800-561-5550 7 a.m. - 4 p.m., PST, Monday – Friday

1-800-561-5550

WWW.JRHOME.COM



THANK YOU

We appreciate the trust and confidence you have placed in Paramount through the purchase of this Outdoor Heater. We strive to continually create quality products designed to enhance your home. Visit us online to see our full line of products available for your home improvement needs. Thank you for choosing Paramount!

TABLE OF CONTENTS

Table of Contents	2
Safety Information	2-4
General Instructions	4
Listing Approvals	5
Package and Hardware Contents	6
Dimensions	7
Label Location	8
Pre-Installation	9-21
Preparing for Installation	9-11
Display Types	12-14
Recessed Installation Styles	15
Glass Removal	16

Pre-Installation (continued)	
Installing Media (Installation 4, Step 1 -6)	16-18
Installation	19-24
Hard Wiring	20-22
Wiring Schematics	23
Operation	24-28
Control Panel	24
Remote Control	25-28
Maintenance, Care & Cleaning	28
Replacement Parts	29
Troubleshooting	30
Warranty	31

IMPORTANT SAFETY INSTRUCTIONS

- **SAVE THESE INSTRUCTIONS FOR FUTURE USE**
- **WHEN USING ELECTRICAL APPLIANCES, BASIC PRECAUTIONS SHOULD ALWAYS BE FOLLOWED TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, AND INJURY TO PERSONS, INCLUDING THE FOLLOWING:**
 - Read all instructions before using this heater. Failure to follow these important safety instructions may cause fire, electric shock or damage. Following proper safety and operating instructions is the responsibility of the owner.
 - Before connecting the appliance, ensure that the available mains voltage matches the specifications on the rating label, and verify that the outlet is properly grounded.
 - This appliance is suitable for use by children aged 8 years and older, as well as by individuals with reduced physical, sensory, or mental capabilities, or those lacking experience and knowledge, provided they are supervised or instructed on the safe use of the appliance and understand the associated hazards.
 - Children aged between 3 and 8 years should only be allowed to turn the appliance on or off if it has been installed in its intended operating position and they are supervised or instructed on the safe use of the appliance. Children in this age group should not plug in, regulate, clean the appliance, or perform any user maintenance.
 - Children under 3 years of age should be kept away from the appliance unless they are continuously supervised.
 - Some parts of this product can become very hot and cause burns. Extra caution is required in the presence of children and vulnerable individuals.
- If the power cord is damaged, it must be replaced by the manufacturer, its service agent, or a similarly qualified person to prevent any hazards.
- **WARNING:** To prevent overheating, do not cover the heater.
- The heater must not be placed immediately below a socket outlet.
- **CAUTION:** To avoid a hazard caused by accidental resetting of the thermal cut-out, this appliance should not be powered through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off
- Do not attempt to repair, disassemble, or modify the appliance. Repairs should only be done by a professional using original parts designed for the fireplace. (see page 29).
- Always unplug or disconnect the appliance from the mains power supply when it is not in use or before moving or cleaning it. Never pull the cord to unplug the heater.
- Keep the heater clean. Do not allow any objects to enter the ventilation or exhaust openings, as this may cause electric shock, fire, or damage to the heater.
- Use the appliance only for its intended purpose. It is designed for indoor, domestic use only.
- Initial Odor: You may notice a slight odor during the first few minutes of initial use or after a period of storage. This is normal and will dissipate quickly.
- Damaged Glass: If the glass is damaged, do not operate the heater to prevent any potential hazards.
- Extension Cord Warning: Avoid using an extension cord, as it may overheat and pose a fire risk.
- Hot Surfaces: This fireplace becomes hot during

IMPORTANT SAFETY INSTRUCTIONS - continued

use. To avoid burns, do not touch hot surfaces with bare skin. If handles are provided, use them when moving the appliance.

- ❑ **Safe Distance:** Keep combustible materials such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet away from the front and sides of the appliance.
- ❑ **Indoor Use Only:** This appliance is intended for indoor use only and should not be used in bathrooms, laundry areas, or similar locations. Never place the appliance where it could fall into a bathtub or come into contact with water.
- ❑ **Cord Safety:** Do not run the power cord under carpeting or cover it with rugs, runners, or similar items. Ensure the cord is kept away from high-traffic areas and positioned to avoid creating a trip hazard. **Disconnecting the Appliance:** To disconnect the appliance, turn the controls to the off position and then unplug it from the outlet.
- ❑ **Flammable Materials:** This appliance contains hot, arcing, or sparking components. Do not use it in areas where gasoline, paint, or any other flammable liquids are used or stored.
- ❑ **Decorations:** Do not use this appliance as a drying rack for clothing, and do not hang Christmas stockings or decorations on or near it.
- ❑ **Supplemental Heat:** This electric fireplace is designed to provide instant heat and enhance the ambiance of a room. It should not be relied upon as a primary or permanent heating source for the home.
- ❑ **Television Placement:** If a television or other electrical device is installed above the fireplace, it is the installer's responsibility to ensure that the ambient temperature around the device does not exceed the manufacturer's recommendations.
- ❑ **Regular Cleaning:** Clean the fireplace regularly to prevent the buildup of dust, lint, or pet hair around the unit, as this could block the outlet and affect performance.
- ❑ **Cleaning Products:** Do not use aerosols or steam cleaners on or around the fireplace.
- ❑ **Testing Before Installation:** The fireplace should be tested before installation to ensure proper functionality.
- ❑ **Professional Installation:** We strongly recommend hiring an experienced, qualified installer to fit this product. Each installation may vary, and specialized expertise is often required for the necessary building work. Buy It Direct assumes no responsibility or liability for poor workmanship or incorrectly installed

fireplaces.

❑ **MANUAL HANDLING**

- ❑ The heater must not be moved while in use. Allow the unit to cool down sufficiently before attempting to move it.
- ❑ Handle with care. Always seek assistance.
- ❑ When lifting, keep your back straight and bend your legs, not your back. Avoid twisting at the waist; reposition your feet instead. Avoid bending the upper body or leaning forward or sideways. Bend from the knees rather than the waist.
- ❑ Always grip the heater with the palm of your hand; do not rely on your fingertips for support.
- ❑ Keep the heater as close to your body as possible to minimize strain.
- ❑ If needed, wear gloves to improve your grip.
- ❑ Always ask for help if necessary.

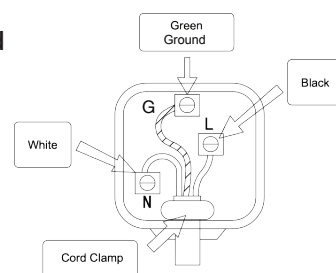
❑ **ELECTRICAL SAFETY**

- ❑ The heater should not be placed directly beneath an electrical socket. The socket must always be accessible to disconnect the heater from the electrical supply for maintenance and cleaning.
- ❑ **Important:** This heater must be properly earthed. Ensure the mains supply is safely routed from the heater to an electrical socket.
- ❑ If the supply cord is damaged, it must be replaced by the manufacturer, a service agent, or a similarly qualified person to avoid any hazards.

- ❑ This appliance is supplied with an HDB-3A 3-pin plug. The wires in the mains lead on this appliance are color-coded as follows:

Brown: Live (L)
Blue: Neutral (N)
Green/Yellow: Ground (G)

- ❑ **NOTE:** As the wire colors may not correspond directly with the terminal markings on your plug, please follow these instructions:



- ❑ The green wire must be connected to the terminal in the plug marked with the letter G (Ground), or the Ground symbol. The white wire must be connected to the terminal marked N (Neutral). The black wire must be connected to the terminal marked L (Live).

IMPORTANT SAFETY INSTRUCTIONS - continued

ELECTRICAL SAFETY - continued

- Important: Any cut-off plug should be disposed of safely to prevent a hazard. There is a serious risk of electric shock if a cut-off plug is inserted into a socket.
- The heater should not be covered to prevent overheating. Do not cover or obstruct any of the heat outlet grilles or air intake openings of the heater.
- This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
 - 1) The device may not cause harmful interference; and
 - 2) the device must accept any interference received, including interference that may cause undesired operation.
- Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.
- If this equipment does cause harmful interference to radio or television reception which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
 - Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.
- NOTE: This device and its antenna(s) must not be co-located or operated in conjunction with any other antenna or transmitter.



WARNING: This product can expose you to chemicals including lead and lead compounds, which are known to the State of California to cause cancer, and chemicals including BBP and DEHP, which are known to the State of California to cause birth defects or other reproductive harm. For more information, go to www.P65Warnings.ca.gov



WARNING: This appliance should not be installed or operated in a bathroom or similar environment.

GENERAL INSTRUCTIONS

- This appliance is designed to be fully recessed into an enclosure. It is capable of three unique configurations.
- Ensure to test the appliance once installed into the rough-in framing to verify all functions are performing as intended.
- Finishing materials must be installed in front of the appliance for all installation configurations.
- This appliance can be serviced while it is in an enclosure; however, if the appliance is removed from the enclosure, the finishing materials must also be removed.
- The appliance may emit a slight, harmless odour when first used. This odour is normal and it is caused by the initial heating of internal appliance elements and will not occur again.
- If your appliance does not emit heat when called for, consult the "operation" section of this manual for further information.
- Prior to plugging your appliance into an electrical outlet, verify that the house circuit breakers for the outlet are on.
- Use with a CSA or UL certified surge protector.
- Do not route the power cord directly underneath the appliance.

This electric appliance meets the construction and safety standards of H.U.D. for application in manufactured homes when installed according to these instructions.

As with most electronic devices, your new electric appliance has been designed to operate at temperatures between 5°C (41°F) and 35°C (95°F). During the colder winter months, allow the appliance to reach room temperature before turning it on.

LISTING APPROVALS

Item No.	Model No.	Net Weight	Gross Weight
EF10192	JRLCD-EF10192	58Kg / 127lbs	75Kg / 165 lbs

Description	Electrical Fireplace
Type	Recess into wall / Built-in
Voltage	120V AC / 240V AC
Watts	MAX 1400W / 2800W
Amps	Dedicated 15 AMP Grounded Circuit



WARNING: If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard..



This appliance must be electrically wired and grounded in accordance with local codes or, in the absence of local codes, with the latest edition of the National Electrical Codes, ANSI/NFPA 70 in the United States or the Canadian Electrical Code, CSA C22.1 in Canada.

The below illustration is for reference only. Refer to the appliance rating plate for accurate information.

**PRODUCT NAME: ELECTRIC LCD FIREPLACE MODEL
NO.: JRLCD-EF10192**

VOLTAGE: 120V/240V 60Hz

POWER: 1400Watts/2800Watts

MADE IN CHINA

For Indoor Use Only

NOM DU PRODUIT : ELECTRIC LCD FIREPLACE

NUMÉRO DE MODÈLE : JRLCD-EF10192

TENSION : 120V/240V 60Hz

PUISSANCE : 1400Watts/2800Watts

FABRIQUÉ EN CHINE

POUR UNE UTILISATION EN INTÉRIEUR UNIQUEMENT



Intertek



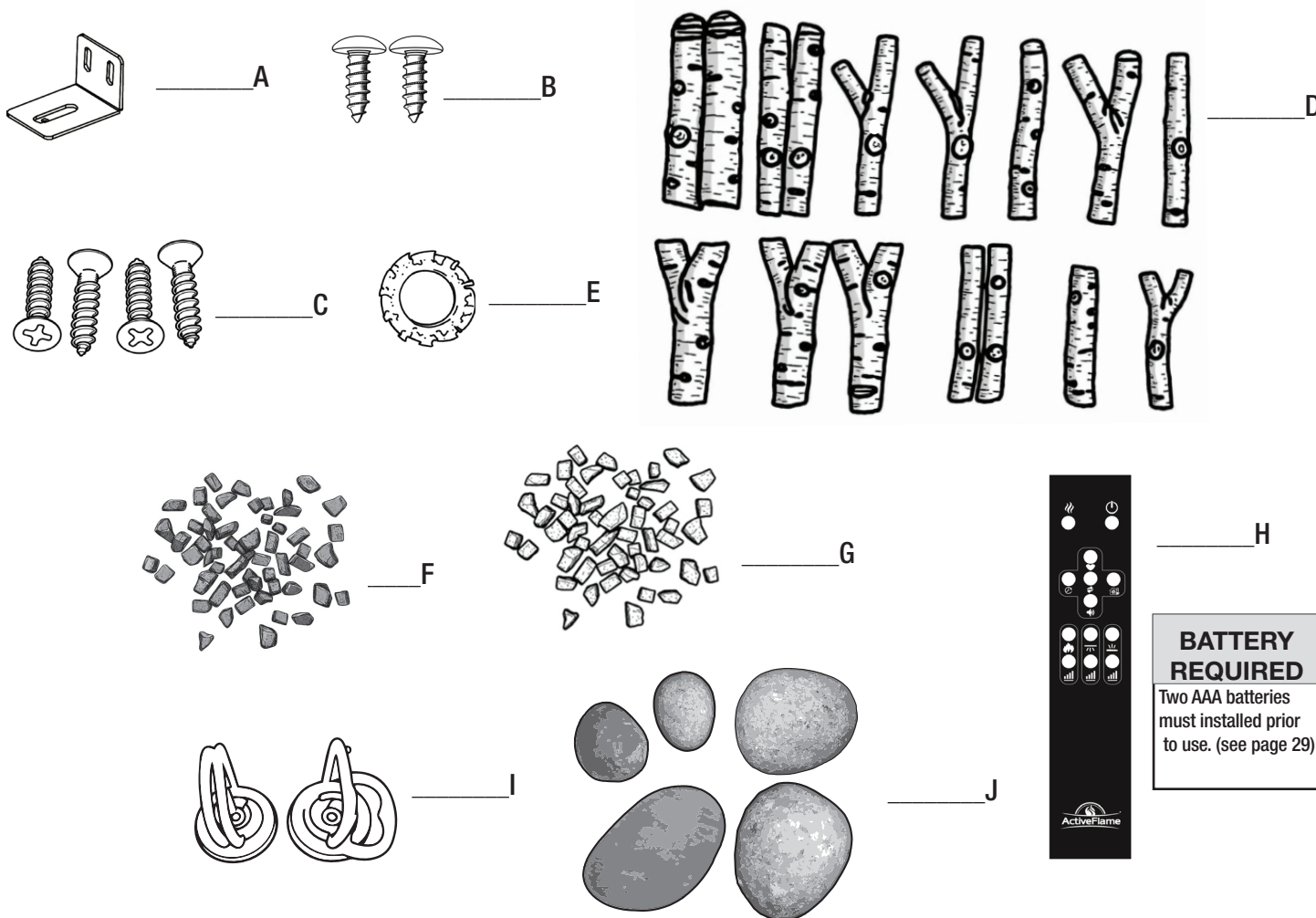
The rating plate must always remain in place on the appliance. Do not remove.

PACKAGE AND HARDWARE CONTENTS

UNPACKING THE LCD FIREPLACE- HARDWARE CONTENTS

ENSURE TO UNPACK THIS APPLIANCE WITH 2 PEOPLE.

NOTE: Use the media kit provided to create a preferred look. Use of all media may not be required.

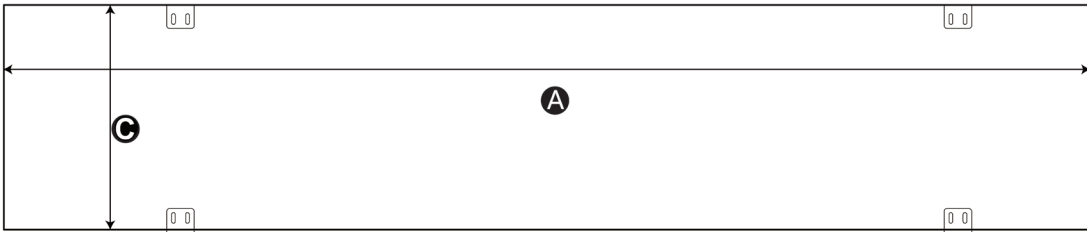


BATTERY REQUIRED
Two AAA batteries must installed prior to use. (see page 29)

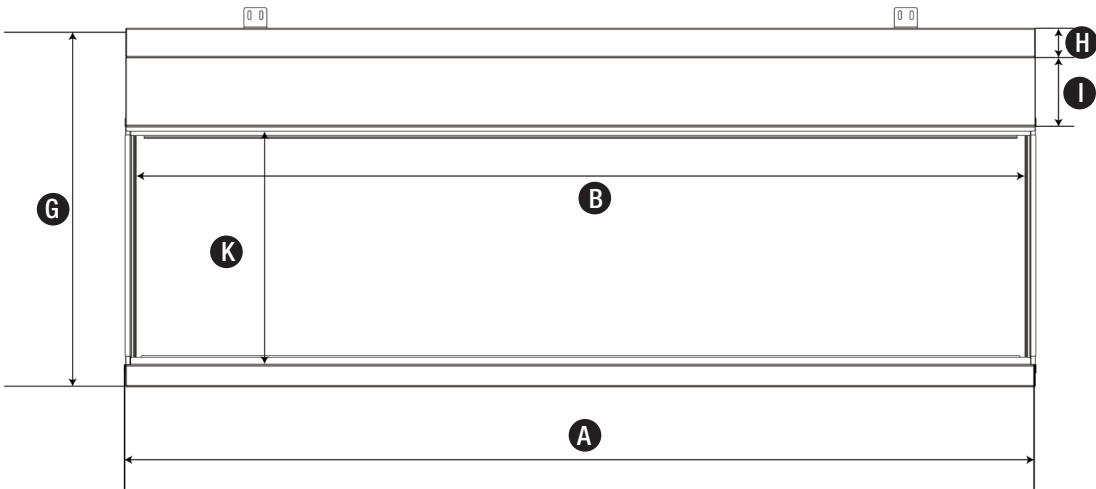
Part	Description	Quantity
A	L-shaped bracket	2
B	M5x10 screw	2
C	M4X14 screw	4
D	Logs	16
E	Shakeproof washer	2
F	Black Glass Chip	1.3kg / 2.87 lbs
G	Grey Glass Chip	4kg / 8.82 lbs
H	Remote Control Kit	1
I	Glass Suction Cup	2
J	River Rock	5 (3 Large, 2 Medium)

DIMENSIONS

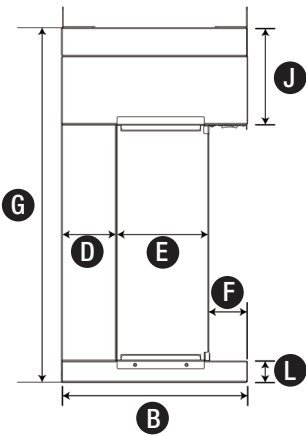
Top View



Front View



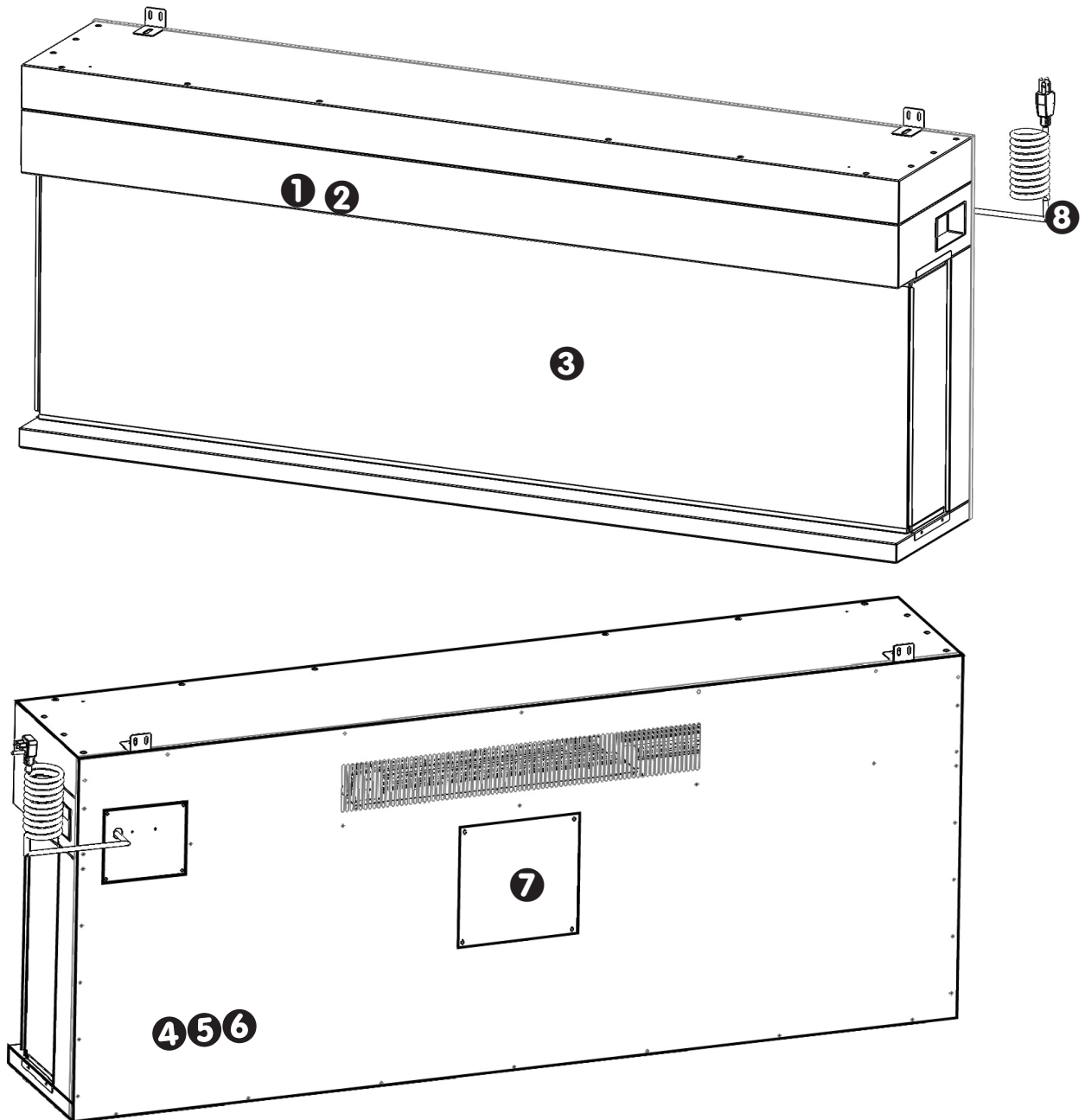
Side View



Dimensions						
Model No.	A	B	C	D	E	F
JRLCD-EF10192	1397mm / 55"	1370mm / 53.94"	262mm / 10.31"	77mm / 3.03"	130mm / 5.10"	55mm / 2.17"
	G	H	I	J	K	L
	578mm / 22.76"	67mm / 2.64"	96mm / 3.78"	164mm / 6.46"	384mm / 15.12"	30mm / 1.18"

LABEL LOCATION

Labels are placed on the surfaces of your fireplace to draw attention to potential dangers and operating features. Familiarize yourself with their locations and specific warnings or features prior to use. **DO NOT REMOVE UNLESS SPECIFIED.**



Label list:

- | | | | |
|----|--|----|--|
| 1. | Model #, Safety, Rating Plate | 5. | Hard Wiring Diagram |
| 2. | Serial Number | 6. | Customer Service Label |
| 3. | Do Not Cover Label
Do Not Move When Operating
Surface Hot When Running | 7. | Handle With Care: LCD Connection Fragile
(internal sticker) |
| 4. | CAUTION: Electric Shock Warning | 8. | WARNING: Reduce The Risk of Fire |

PRE-INSTALLATION

1 PREPARING THE FIREPLACE FOR INSTALLATION

Measurements are taken from the top of the appliance:

Bottom, Sides, and Back	0"
Top	0" recessed into wall and 3 9/16" (90mm) to mantel

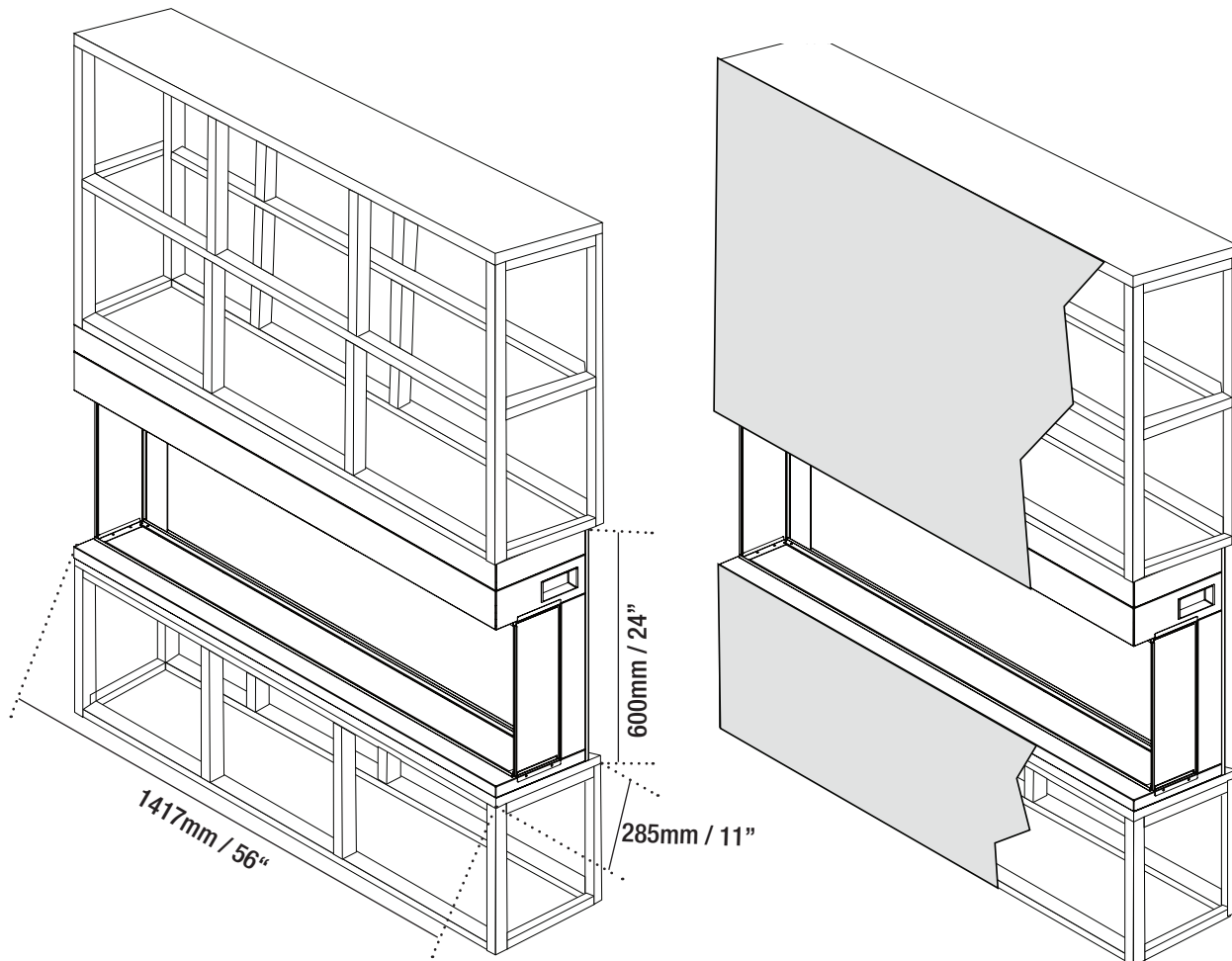


Appliance is NOT load-bearing. Carefully consider the weight of finishing materials when constructing rough framing.



NOTE: Ensure the installation complies with all local building codes and requirements

Dimensions			
Installation Type	Framing Opening Width	Framing Opening Depth	Framing Opening Height
Front View	1417mm / 56"	285mm / 11"	600mm / 24"



PRE-INSTALLATION (continued)

2 ENTERTAINMENT WALL REQUIREMENTS

- When planning the construction of your entertainment wall, several key factors must be considered to ensure a successful installation. It is recommended that you carefully review the installation instructions and fully understand the process before designing or building your entertainment wall.

1. STRENGTH AND STABILITY OF THE STRUCTURE

- The entertainment wall must be designed to be structurally sound, capable of supporting the weight of the fireplace, as well as any other items or shelving that will be included. Consider how the framework will be securely attached to the walls. If you are uncertain about the structural integrity of your planned design, professional advice should be sought.

2. VISIBLE SIDES AFTER INSTALLATION

- The decision regarding which sides of the fireplace will be visible after installation should be made early in the planning process, as it may impact the internal structure of the entertainment wall.

3. FIREPLACE SUPPORT

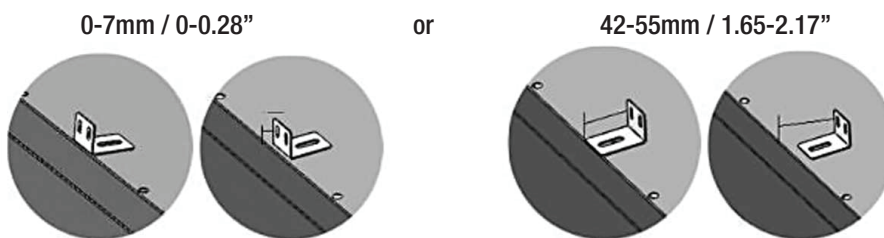
- The fireplace must be securely supported within the entertainment wall, using wooden battens or other suitable methods.

BASE OF THE FIREPLACE:

- The fireplace is designed to rest on a platform or can be supported by wooden battens integrated into the structure of the entertainment wall.

TOP OF THE FIREPLACE

- The fireplace is secured using two metal brackets that attach to the top of the unit through designated mounting points. These brackets are intended to fix the fireplace to wooden battens positioned above the appliance. The brackets offer flexibility in installation, as they can be mounted at the front or rear of the fireplace, facing either forward or backward, and can be secured to the batten from either the front or behind. However, it is crucial to ensure that the placement of the wooden battens aligns precisely with the bracket locations. Proper alignment is essential to maintain the structural integrity and stability of the installation. It is recommended that you carefully review the installation instructions and fully understand the process before designing or building your entertainment wall.



4. INSTALLATION STYLE

- The chosen installation style will impact the placement of the battens, both for supporting the fireplace and for fixing the plasterboard. It is important to plan accordingly to ensure proper alignment and stability.

5. POWER CABLE ROUTING

- Carefully plan the route of the power cable from the rear of the fireplace to the socket. It is highly recommended that the socket or fused spur to which the fireplace is connected remains accessible after installation, allowing for easy disconnection if necessary.

PRE-INSTALLATION (continued)

3 Pre-Installation

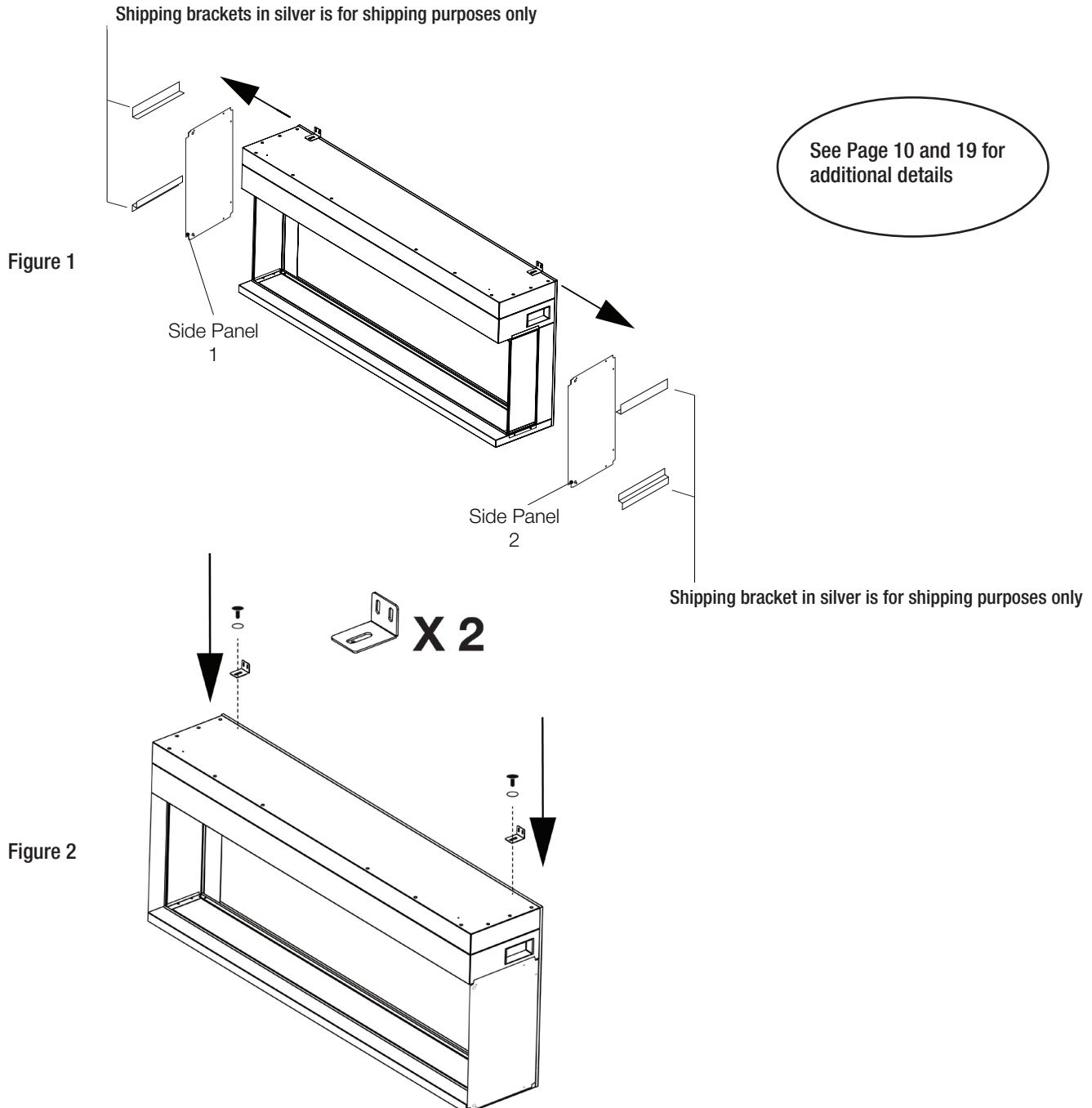
1. Remove the silver shipping brackets. They are no longer required.
(Figure 1) The side panels can now either be left removed or re-installed, depending upon your installation type (see page 12-14 for details).
2. Remove the 2 screws and washers from the top of the appliance and set aside. (Figure 2)
3. Install the 2 metal brackets (A) using the 2 screws and washers previously removed.



NOTE: It is recommended that two people assist with the installation. The fireplace should be tested prior to installation.



NOTE: Place the the appliance on a stable surface prior to pre-installation.



See Page 10 and 19 for additional details

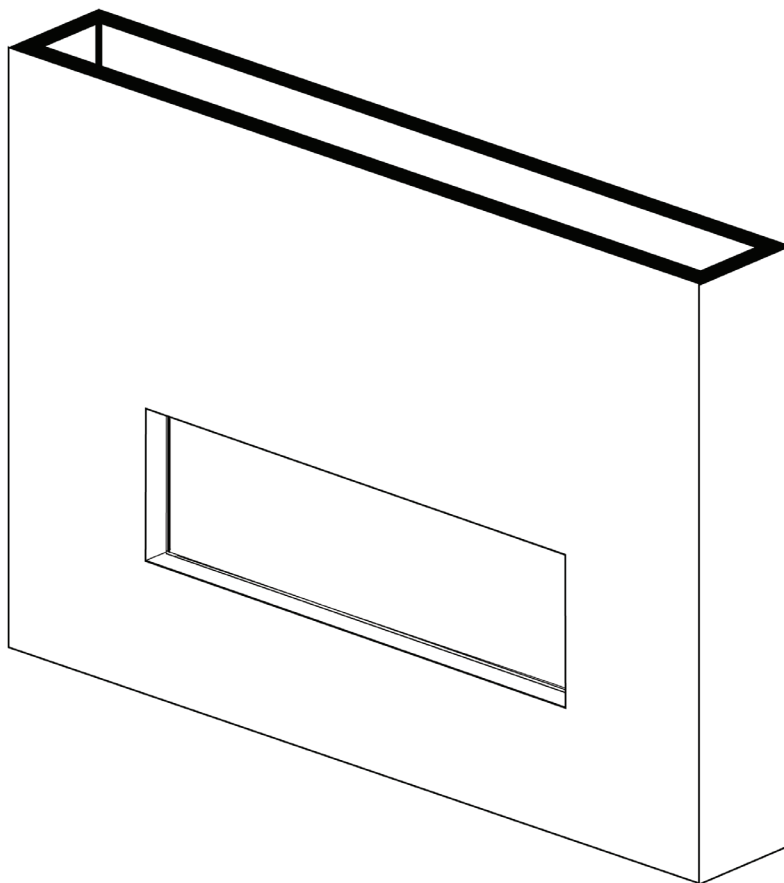
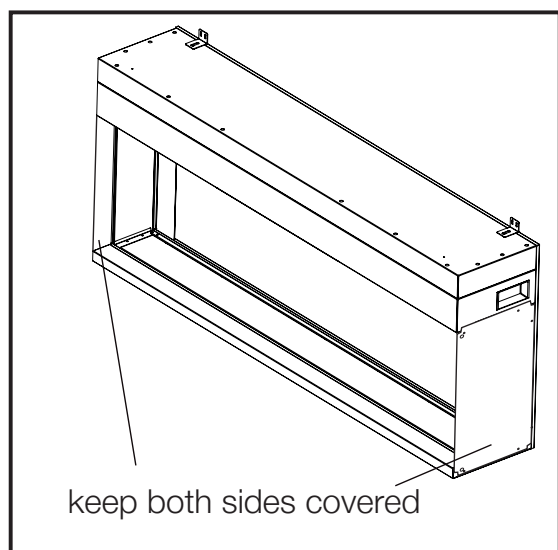
PRE-INSTALLATION (continued)

1 Pre-Installation Display Type

These fireplaces come with side covers, allowing you the flexibility to either display the sides of the fireplace within your media wall or to enclose them for 3 viewing styles.

Front View

Keep both side panels in place, enclosing the sides and displaying only the front of the fireplace.



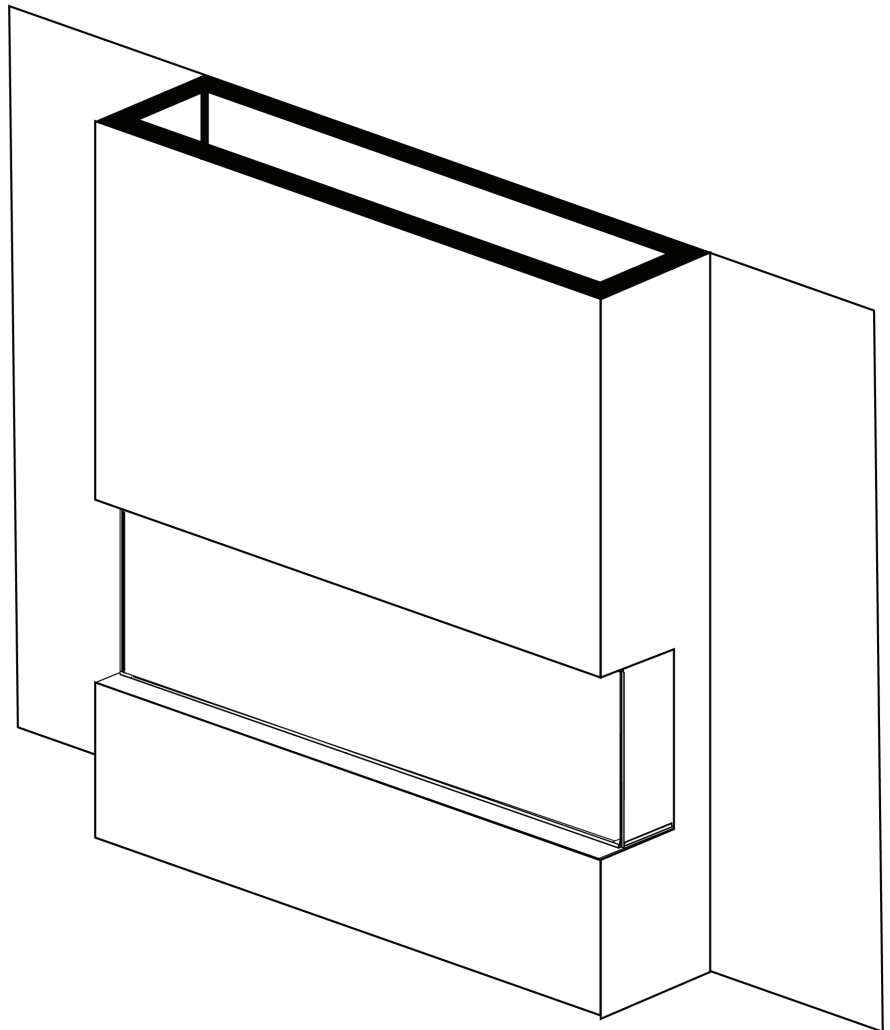
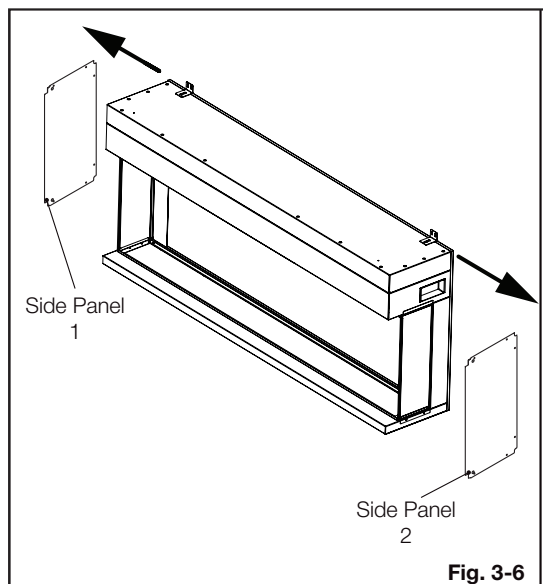
Make sure shipping brackets have been removed (see page 11)

PRE-INSTALLATION (continued)

2 Pre-Installation Display Type - continued

Three Sided View

Remove the side panels from both sides of the appliance by removing the 8 screws. Safety store the side panels and the screws for future use.



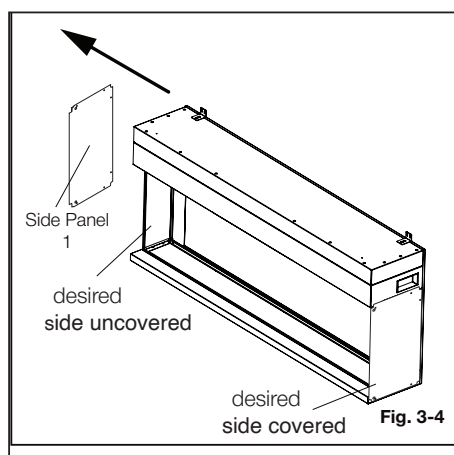
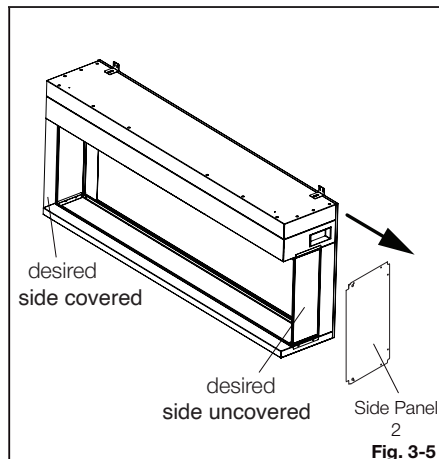
Make sure shipping brackets have been removed (see page11)

PRE-INSTALLATION (continued)

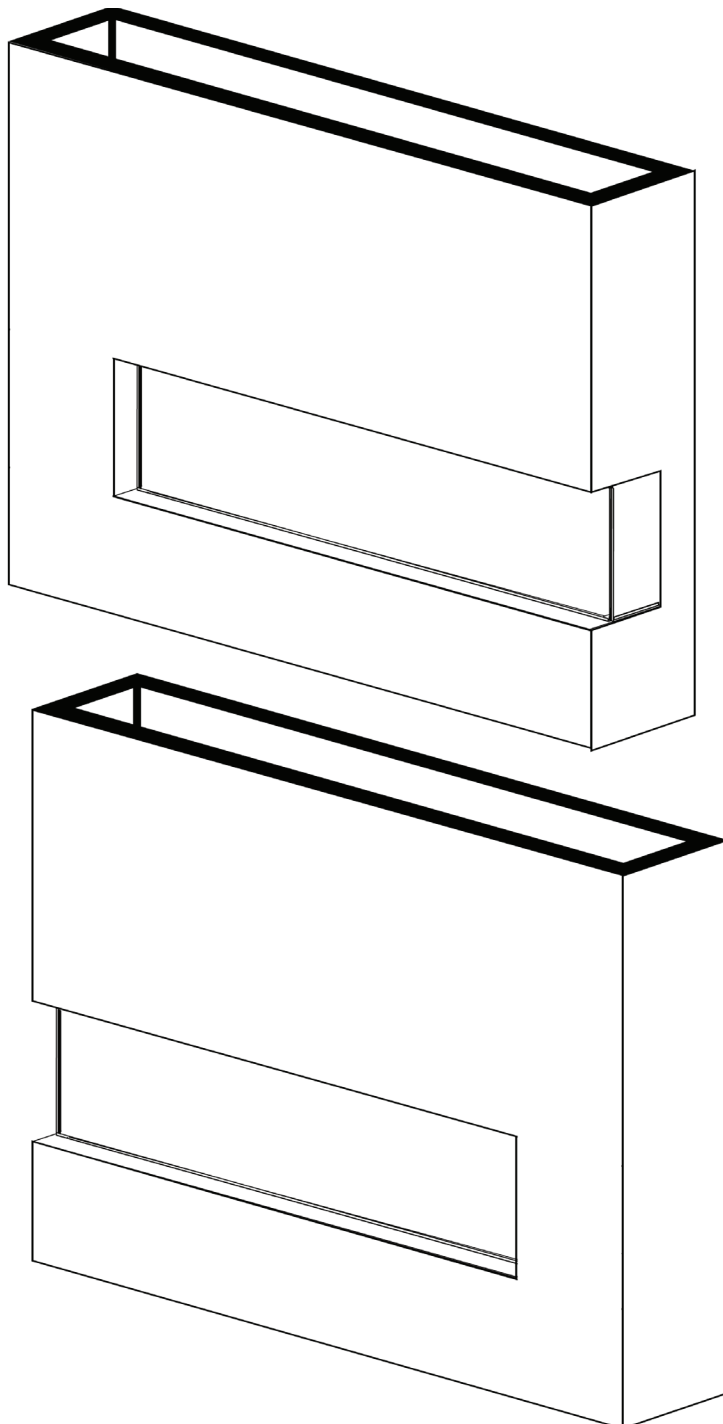
2 Pre-Installation Display Type - continued

Corner View

For desired open side, remove the side panel of the fireplace by removing the 4 screws. Safety store the side panel and the screws for future use.

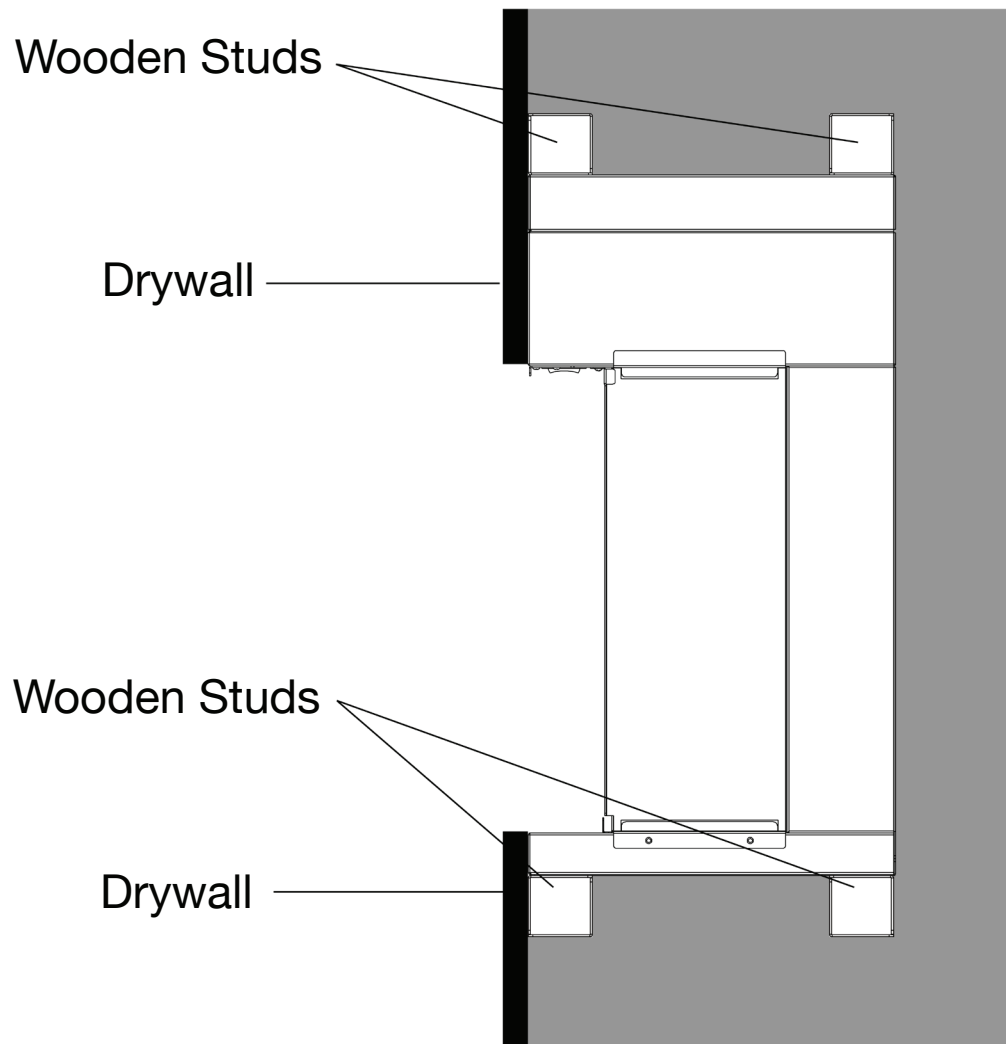


Make sure shipping brackets have been removed (see page 11)



3 Installation Style

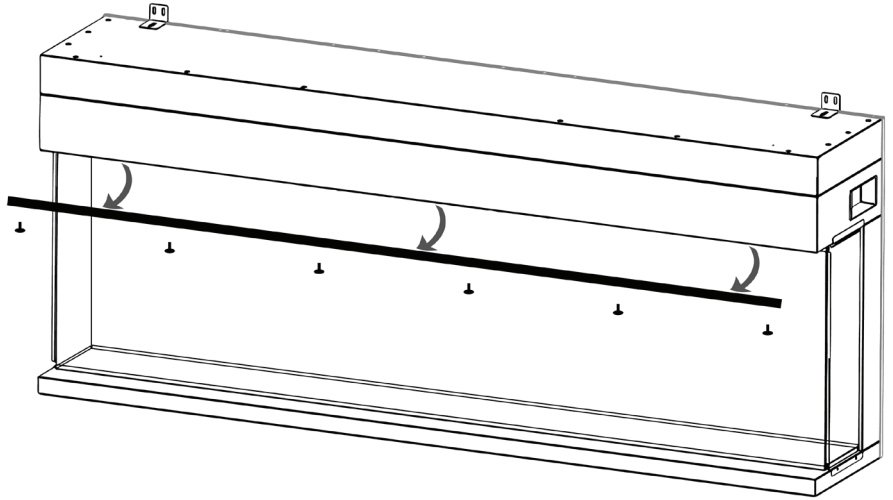
1. For best visual results, we recommend a recessed installation: The fireplace is recessed into the media wall, so the wall covers the body of the fireplace, leaving only the front visible.



PRE-INSTALLATION (continued)

4 PREPARING THE FIREPLACE FOR INSTALLATION

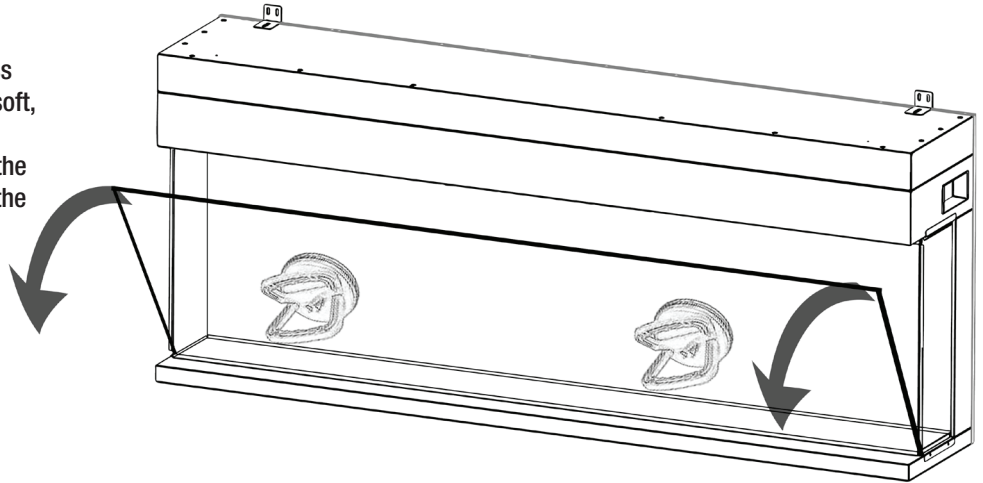
STEP 1 - Remove the 8 screws holding the top glass screen bracket in place and set aside.



Step 2: Front Glass Removal.

To remove the front glass panel, tilt the glass carefully and remove. Place the glass on a soft, flat surface, ready for reinstallation.

To replace the glass panel, carefully follow the same steps you used to remove it. Handle the glass with care to avoid any damage.



To Remove Glass Using Suction Cups (I)

1. Clean the Glass Surface:
 - Ensure that the glass surface is clean and free of dust or debris. This helps the suction cups adhere properly.
2. Attach the Suction Cups:
 - Place the suction cups on the glass, ensuring that the rubber base is flat against the surface.
 - Press down on the suction cup handles to create a vacuum seal. This will attach the suction cups firmly to the glass.
3. Test the Grip: Gently pull on the handles to ensure that the suction cups are securely attached to the glass. If they're not secure, reapply them.
4. Lift the Glass:
 - Carefully lift the glass by holding the handles of the suction cups.
 - Ensure that the glass is balanced and supported evenly to avoid stress or cracking.
5. Move or Remove the Glass:
 - Move the glass to the desired location or carefully remove it from its frame or position.
6. Release the Suction Cups:
 - To release the suction cups, gently pull back on the small tabs or levers on the suction cups (if available) or slightly twist the suction cups to break the seal.

PRE-INSTALLATION (continued)

7 PREPARING THE FIREPLACE FOR INSTALLATION

Step 3: Place log set, stones and glass media into the fireplaces. Arrange the log set and rocks on top of the glass chips to achieve your desired look. Wear gloves and carefully place the 2 types of glass chips along the media bed. Mix them together to create a realistic burning appearance once fireplace is turned on. NOTE: Make sure no media is in the grooves where the glass fits. Please note that the glass chips are not toys and should be kept out of reach of children and pets, as they can be sharp. Reminder, it may not require all media kit components provided to create your preferred look. Store any unused media for potential use later.

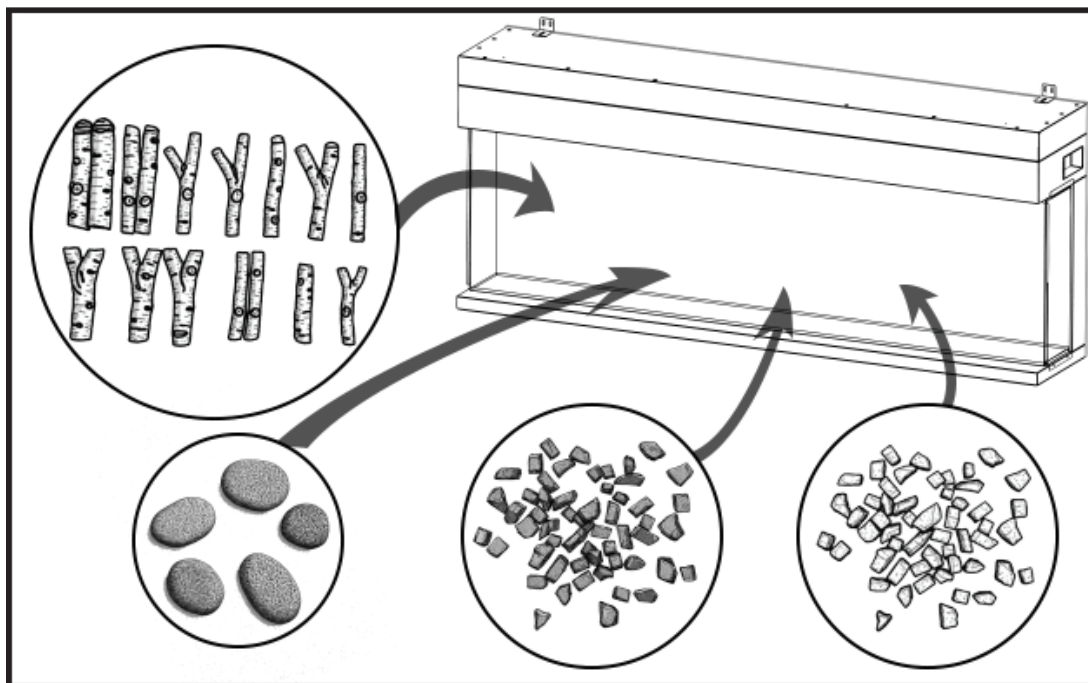
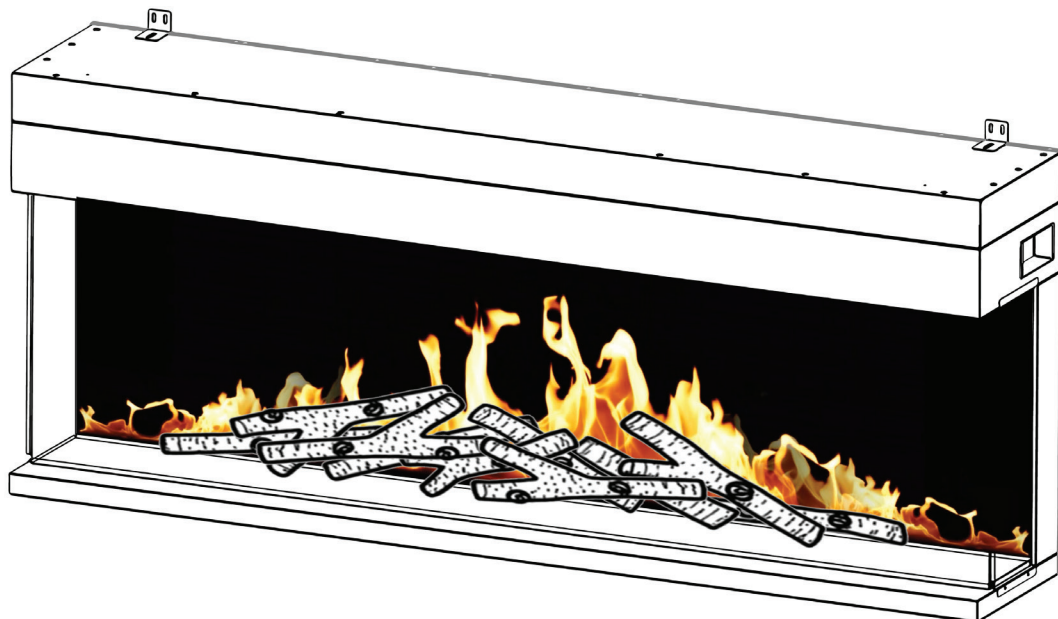


Image is for reference only.

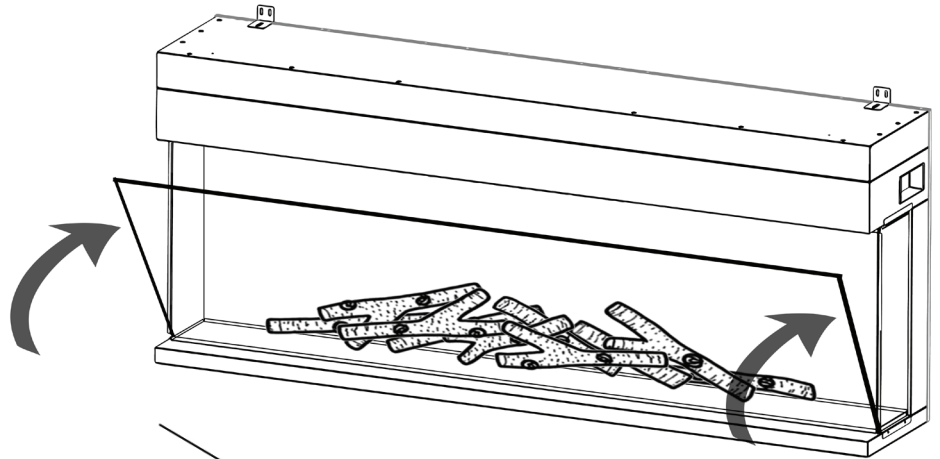
Create your own design with media elements provided. You may choose an arrangement that best suits your preferred flame, for example.



PRE-INSTALLATION (continued)

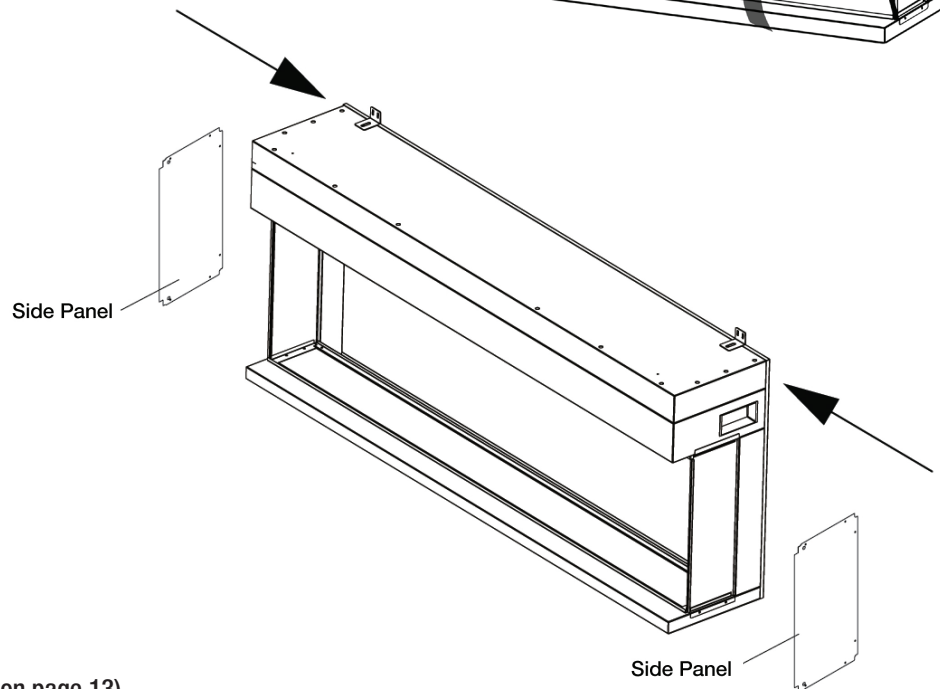
8 PREPARING THE FIREPLACE FOR INSTALLATION

STEP 5 - Reattach the fixing bracket using the screws removed in step 2.



OPTIONAL STEP

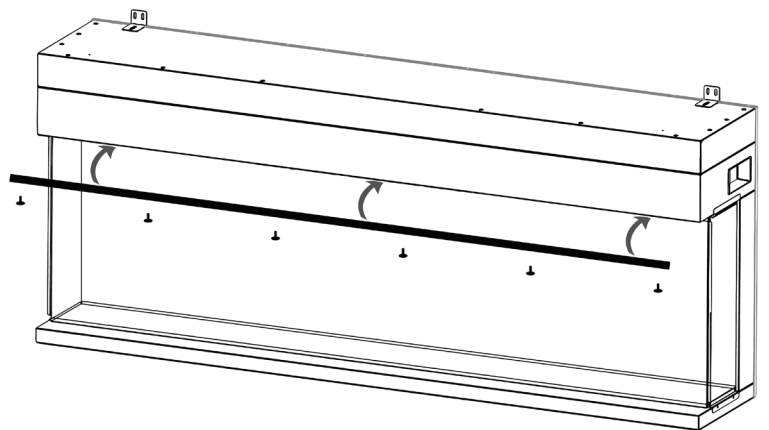
STEP 6: If you choose to enclose one or both sides of the fireplace, reattach the side panels as needed after installation. If you prefer to keep the fireplace as a three-sided display, you can skip this step.



STEP 7: Replace glass (see Installation 6, Step 3 on page 13)

To Install Glass Using Suction Cups (H)

1. Attach the Suction Cups in the same process in removing the glass and attach the suction cups securely to the glass.
2. Position the Glass:
 - Carefully position the glass where it needs to be installed.
 - Ensure it's aligned properly before releasing the suction cups.
3. Secure the Glass:
 - Once the glass is in the correct position, release the suction cups by breaking the vacuum seal.
4. Final Adjustments:
 - If needed, make any final adjustments to the glass position to ensure it's installed correctly and securely.

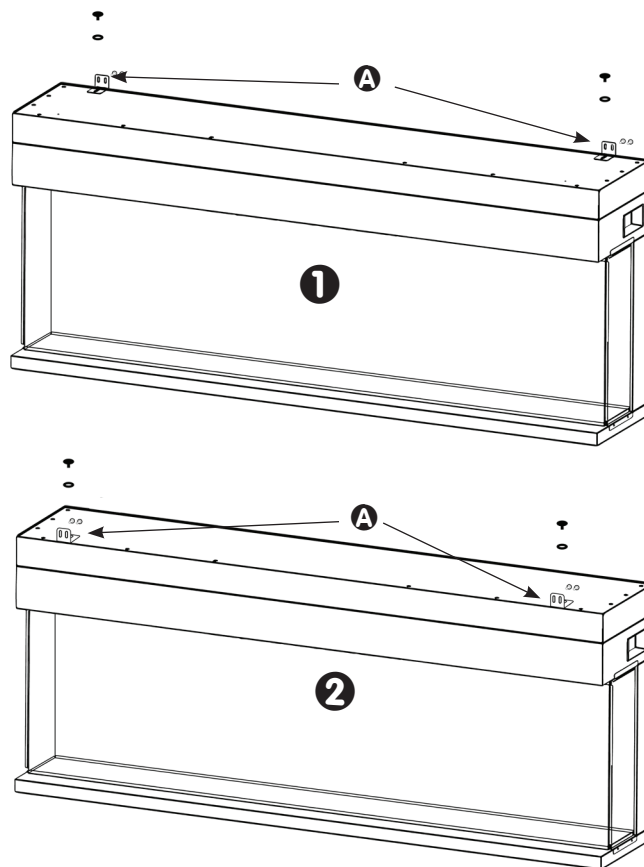


INSTALLATION AND ASSEMBLY

1 PREPARING THE FIREPLACE FOR INSTALLATION

STEP 1 - Loosely fix the L-shaped brackets [A] into the mounting points (front or rear) on the top of the fireplace using SCREWS (B) and SHAKEPROOF WASHER (F).

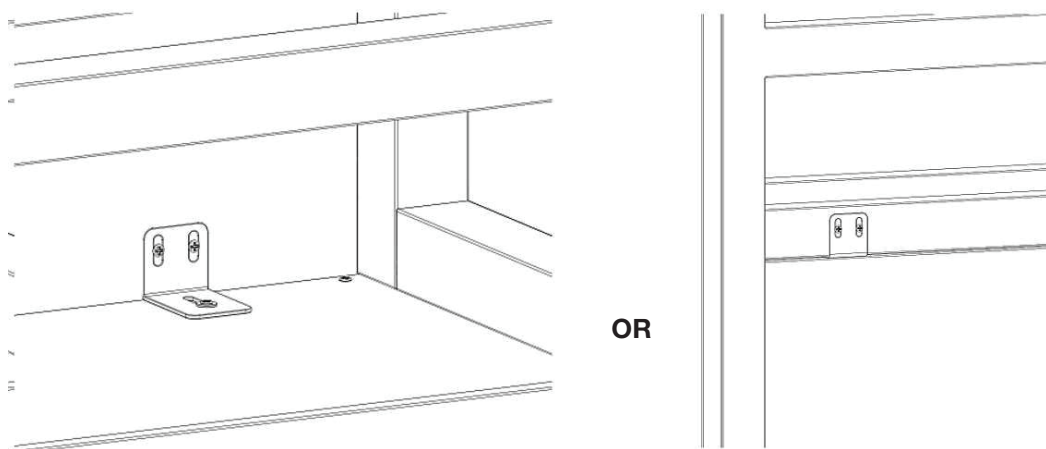
- ❶ - Attaches to the front of the batten (see step 2)
- ❷ - Attaches to ear of the batten (see step 2)



STEP 2 - Slide the fireplace into the position of the entertainment wall. Adjust the position of the brackets to sit flush with the wooden batten. Once the fireplace in the intended position, make a mark of the bracket by pencil.

Note: The brackets can be adjusted back and forth or turned 180° to suit the installation requirements. In addition, the brackets can be secured to the front or rear of the battens.

Always consult with a building professional for installation.



INSTALLATION (continued)

Three-sided viewing, Corner viewing, and Front viewing post-installation

1. Complete wiring (see “electrical information” section).
2. Secure and test the appliance (see “securing and testing” section).
3. Install finishing materials (see “finishing” section)

ELECTRICAL - HARDWIRING OPTION FOR 120V

Electrical Information

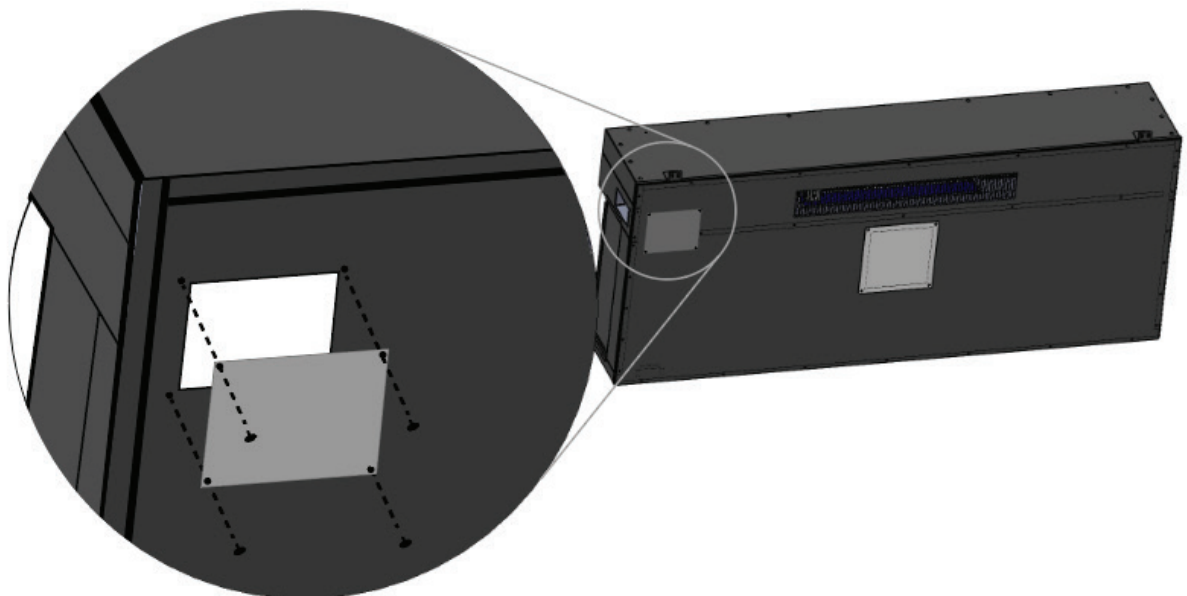
It is necessary to hard-wire this appliance. A qualified electrician must wire the appliance directly to the household wiring. The wire and power supply breaker must be rated for 120V, minimum 15 amps.

This appliance must be electrically wired and grounded in accordance with local codes or, in the absence of local codes, with the latest edition of the National Electrical Code ANSI/NFPA 70 in the United States or the Canadian Electrical Code CSA C22.1 in Canada.

- Turn off the appliance completely and let cool before servicing.
- Only a qualified service person should service and repair this electric LCD fireplace.
- Ensure the power from the circuit break is off.
- Before hard wiring the appliance, remove the 4 securing screws from the power cord cover plate.
- Locate the 120V/240V power switch, make sure it has turned to the desired 120V or 240V heat output capability. (see page 22)
- Remove the power cord wiring on the hardware connector.
- Insert the wires from your home to the hardware connector terminal based on the desired voltage selection. Follow the electrical installation instructions for hard wiring 120V (page 22) or 240V (page 23).

IMPORTANT

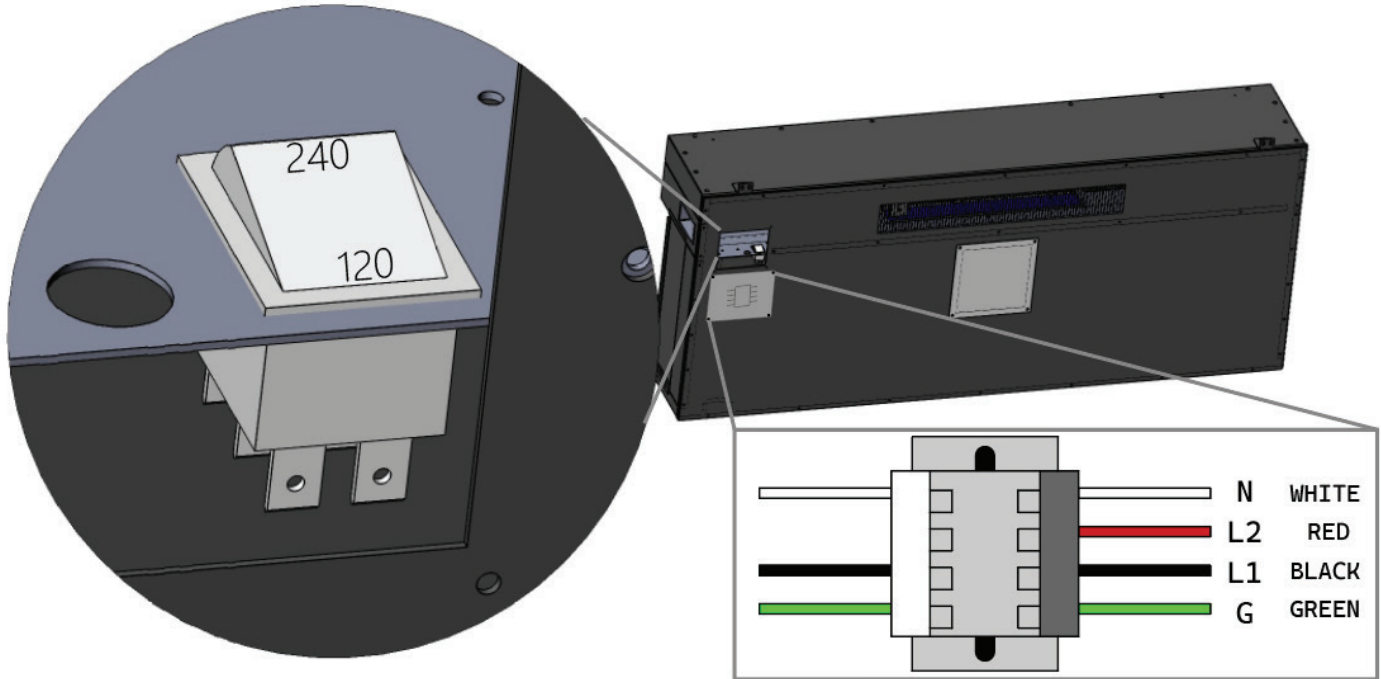
- Ensure all connections are right and there are no exposed wires.
- Inspect that the correct voltage is selected on the selector switch located inside the unit. Failure to do so could damage the fireplace.
- Reattach the power cord cover plate and install the screws.



ELECTRICAL - OPTION FOR 120V (continued)

IMPORTANT - continued

- Inspect that the correct voltage is selected on the selector switch located inside the unit. Failure to do so could damage the fireplace.
- Reattach the power cord cover plate and install the screws.

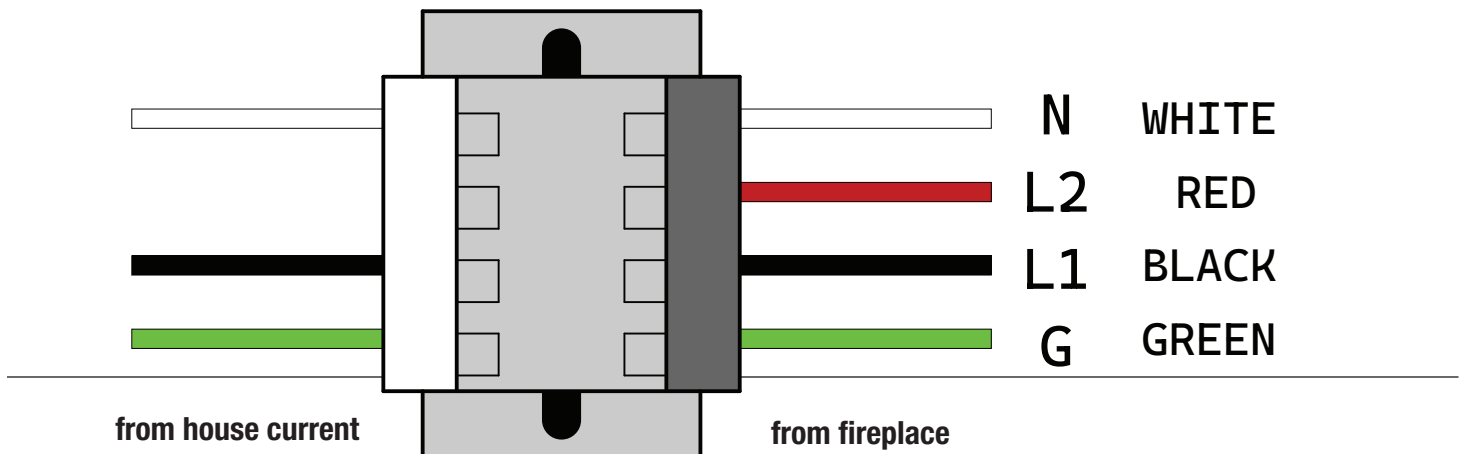


Electrical Information - Hard Wiring 120V

The following instructions must be followed to install a 3-wire Romex cable to the terminal.

1. Connect the Voltage line to L1 terminal (line in black).
2. Connect the Neutral line to N terminal (line in white).
3. Connect the Ground line to G terminal (line in green).

Make sure that no wire is connected to the L2 terminal.

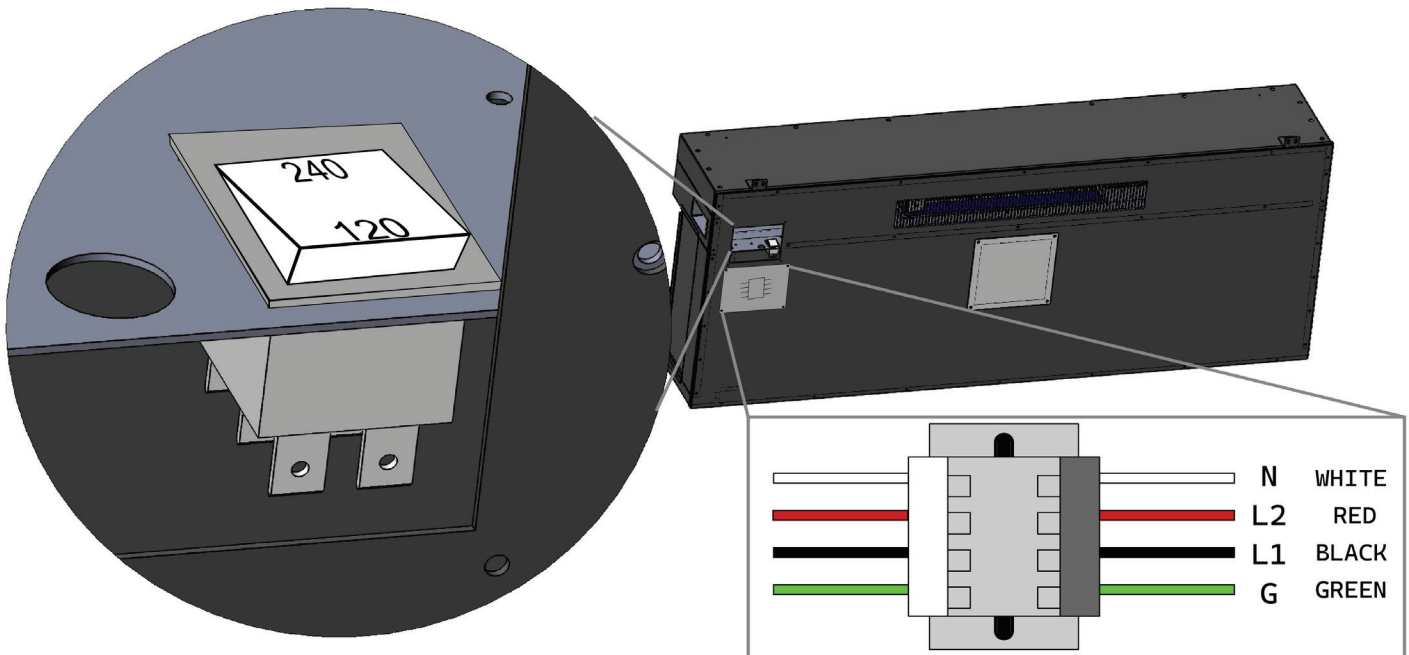


ELECTRICAL - HARDWIRING OPTION FOR 240V

IMPORTANT - continued

- Inspect that the correct voltage (240V) is selected on the selector switch located inside the unit. Failure to do so could damage the fireplace.

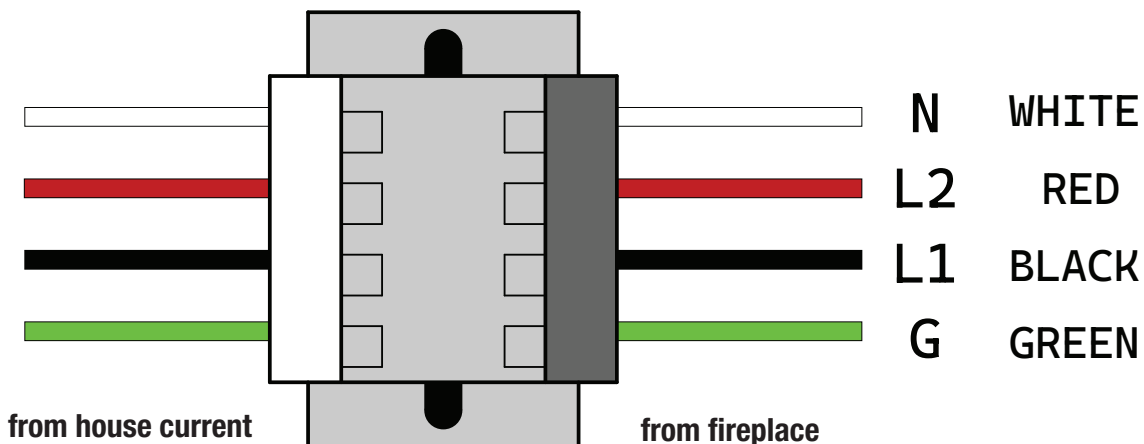
Reattach the power cord cover plate and install the screws.



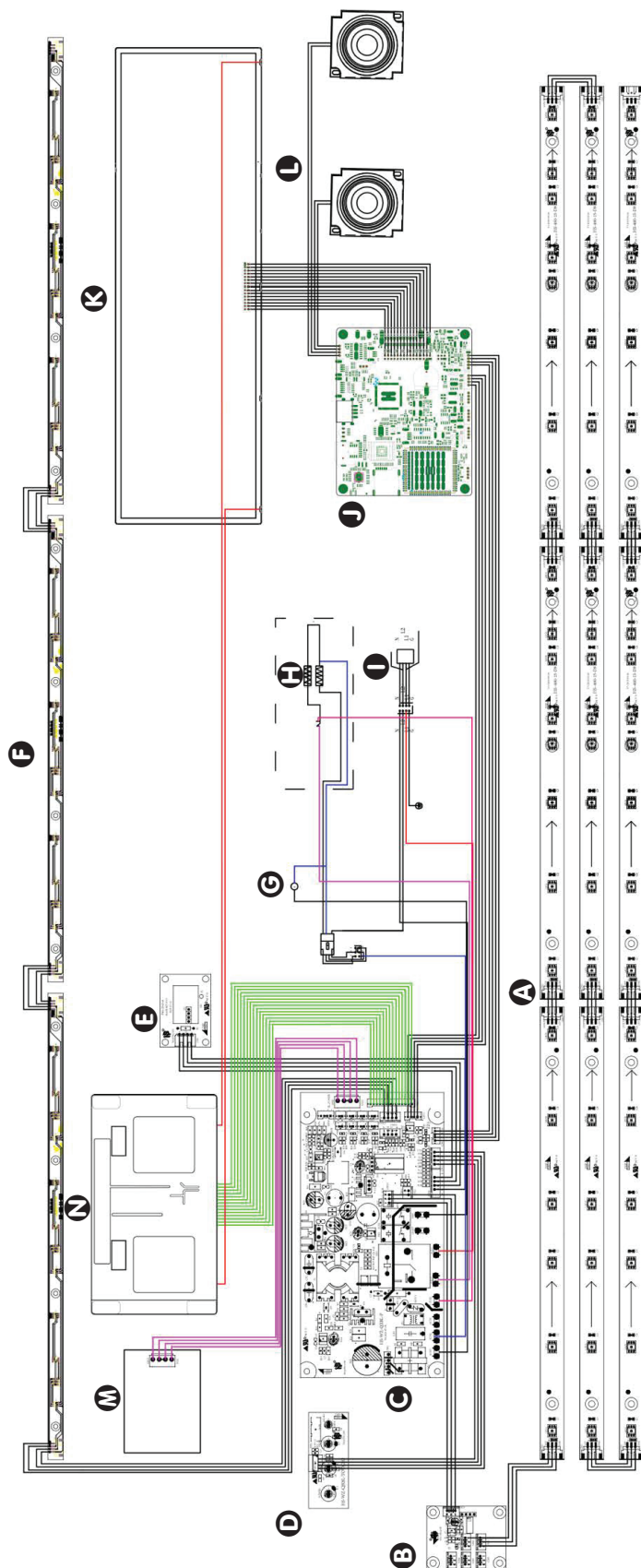
Electrical Information - Hard Wiring 240V

The following instructions must be followed to install a 4-wire Romex cable to the terminal.

1. Connect the Voltage line to L1 terminal (line in black).
1. Connect the Voltage line to L2 terminal (line in red).
2. Connect the Neutral line to N terminal (line in white).
3. Connect the Ground line to G terminal (line in green).



WIRING DIAGRAM



CAUTION: Turn off the appliance completely and let cool before servicing. Only a qualified service person should service and repair this electric appliance.

PART	NAME
A	Ember Light Strips
B	Ember Light Connector
C	Main Board
D	Push Button Panel
E	Remote Receiver
F	Ceiling Light Strips
G	Fan Blower
H	Heater
I	Hardwire Connector
J	Media Board
K	LCD Screen
L	Speakers
M	LCD Screen Supply Power Board
N	Driver Board

OPERATIONS

1 Pre-Operation



CAUTION: Do not attempt to operate this appliance until you have read and understand all Safety Information in this manual and all assembly is complete and leak tests have been performed.

After reading all the instructions, make sure that all the fireplace controls are in the OFF position. Plug the fireplace into a 15A/120V grounded circuit with a circuit breaker is on outlet. it is now ready to operate.

2 Operating The Fireplace

The controls are located at the right of the heater outlet.



Fireplace Control Panel

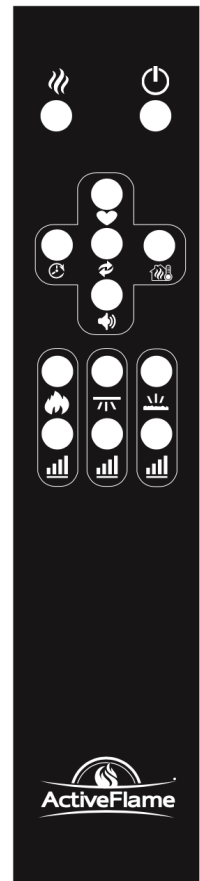
FIREPLACE CONTROL PANEL

Function	Image	Description
POWER		Press the power button to start the unit. The indicator light will illuminate. You can then select the function required. Press again to turn off the heater and enter standby mode.
FLAME EFFECT		Press this button to change the flame style. There are a total of 6 flame styles available.
HEATER		Press this button to turn the heater and blower on/off.
Wi-Fi Indicator		Indicates the appliance is connected to the wireless network. Press and hold the button 5 seconds to enter Wi-Fi setup mode. Indicator flashes.

REMOTE CONTROL

Remote Command Button, Event, and Operation status

Function Button Icon	Function	Command	Event	Sound	Operating Status
	Main Power Off	Power Setting	Short Press Once	One Short Beep sound will be triggered	Main Power Off To power off the device, press the button once. One short beep sound will indicate that the device is powering off."
	Main Power On		Short Press Once	One Short Beep sound will be triggered	1. Initial Startup Short press the main power button to turn on the fireplace. All setting will be in their initial status: Flame: Option 1 (Active Flame) Ceiling Light: On, Colour 2 (Orange) Ceiling Light Brightness Level 5 Ember Light: On, Colour 2 (Orange) Ember Brightness Level: 5 Heater: Off Volume: On, Level 4 2. Subsequent Operations Turning On: After the initial startup, when the power is off, short press the main power button once to turn on the fireplace. All settings will revert to the last operation status."
	Turn on heater	Heat Setting	Short Press Once	One Short Beep sound will be triggered	Turn on the Heater: Press the heater button once to turn on the heater mode. It will keep heating unless the fireplace is over heated."
	Turn off heater		Short Press Once	One Short Beep sound will be triggered	Turning Off the Heater: When the heater is on, press the heater button to turn it off. The fan will keep running to cool down the heater and off in a few minutes."
		Eco Mode	Press and hold for 3 seconds	One Beep	Press once, the heater is on, with pre-set room temperature at 22°C / 72°F.
		Eco Mode	Press and hold for 3 seconds	Two Beep	Long press 3 second, it will cancel the room temperature setting. The heater will keep running unless the fireplace is over heated.
	Flame Sound Adjustment	Flame Sound Setting	Short Press Once	Short Beep Once	Repeat press the Sound Adjustment Button will adjust the Flame Sound. There are 5 sound levels available, and the mute mode."

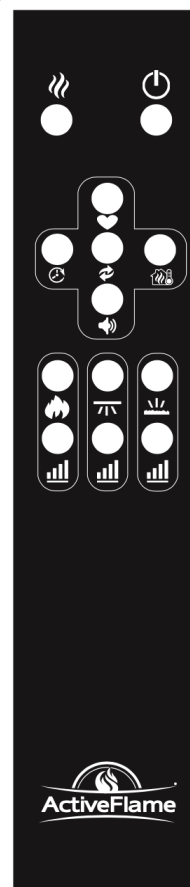


BATTERY REQUIRED

Two AAA batteries are required for the remote control.

REMOTE CONTROL - continued

Remote Command Button, Event, and Operation status					
Function Button Icon	Function	Command	Event	Sound	Operating Status
	Flame changing	Flame Setting	Short Press Once	Short Beep Once	Repeat press the Flame Change button to adjust the flame options. There are 6 flame options available to choose from. Option 1: Active Flame Option 2: Natural Gas Option 3: Ethanol Option 4: eFlame Option 5: Active Blue Option 6: Holiday BONUS
	Flame Brightness Adjustment/off	Brightness Setting	Short Press + button once	Short Beep Once	In any status, short press intensity to adjust the Flame Brightness. There are 5 brightness levels available and the off mode, use intensity button to adjust 0- Off 1- Dim 2- Soft 3- Medium 4- Moderate 5- Bright NOTE: When adjusting brightness from level 0 to 5, it will take 5 seconds for the screen to reach maximum brightness.
	Ceiling Light Setting Button	Ceiling Light Setting	Short Press Once	Short Beep Once	Repeat press the Ceiling Light Setting Button will adjust the Ceiling Light between the 14 color options: 00: Off 01-14 (see colour chart)
	Ceiling Brightness Adjustment/off	Brightness Setting			In any status, short press intensity to adjust the Ceiling Light Brightness. There are 5 brightness levels available and the off mode, use - button to adjust 0- Off 1- Dim 2- Soft 3- Medium 4- Moderate 5- Bright NOTE: When adjusting brightness from level 0 to 5, it will take 5 seconds for the screen to reach maximum brightness.
	Ember Light Setting Button	Ember Light Setting	Short Press Once	Short Beep Once	Repeat press the Ember Light Setting Button will adjust the Ember Light between the 14 color options: 00: Off 01-14 (see colour chart)
	Ember Brightness Adjustment/off	Brightness Setting	Short Press button once	Short Beep Once	In any status, short press intensity to adjust the Ember Brightness. There are 5 brightness levels available and the off mode, use - button to adjust 0- Off 1- Dim 2- Soft 3- Medium 4- Moderate 5- Bright NOTE: When adjusting brightness from level 0 to 5, it will take 5 seconds for the screen to reach maximum brightness.

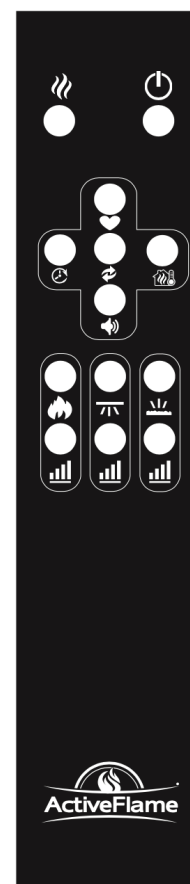


Colour Chart

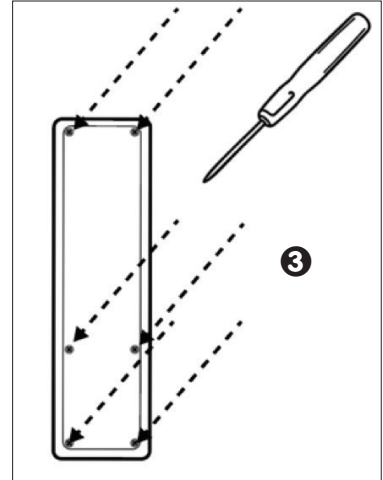
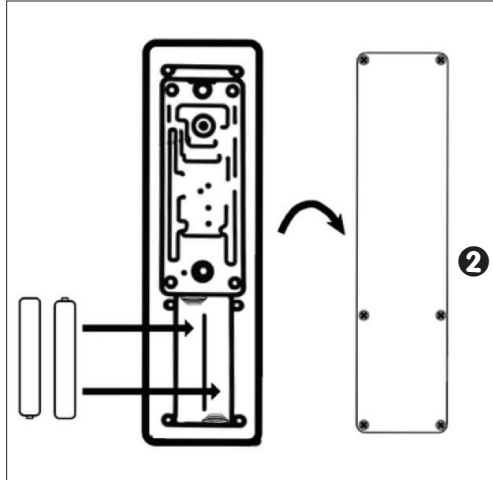
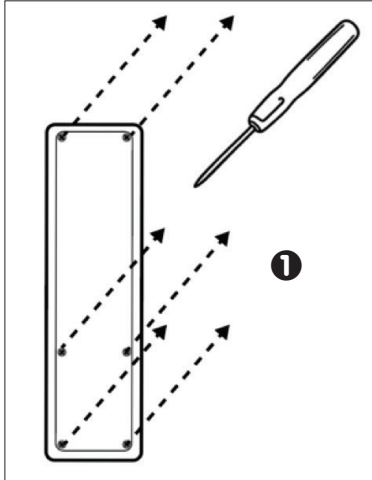
#	Colour
#00	Off
#01	Red
#02	Orange
#03	Orange-Red
#04	Amber
#05	Lavender
#06	Violet
#07	Tangerine
#08	Electric Green
#09	Lime
#10	Daylight
#11	Blue
#12	Cyan
#13	Azure
#14	Light Cycle

REMOTE CONTROL - continued

Remote Command Button, Event, and Operation status					
Function Button Icon	Function	Command	Event	Sound	Operating Status
	Set Timer	Timer Setting	Short Press Once	Short Beep Once	Activate the timer. Set the timer to 1hour
	Cancel Timer		Long Press for 3 sec	Long Beep Once	Deactivate the timer.
	Choose Favourite Preference	Favourite Setting	Short Press Once	Short Beep Once	Short press the Favourite Button will recall the saved status setting.
	Set and Re-write Favourite Setting		Press and hold for 3 seconds	Long Beep Once	Long press the Favourite Button will save the current fireplace setting status, include Flame Option, Flame Brightness, Flame Burning Sound Level, Ceiling Light, Ceiling Light Brightness, Ember Light, and Ember Light Brightness for your preference.
	Reset to Initial Factory Setting	Initial Factory Setting	Long Press for 3 sec	short beep continuously 2 times	Reset all settings to their initial mode: Flame: Option 1 (Active Flame) Ceiling Light: On, Colour 2 (Orange) Ceiling Light Brightness Level 5 Ember Light: On, Colour 2 (Orange) Ember Brightness Level: 5 Heater: Off Volume: On, Level 4



REMOTE CONTROL - continued



Battery insertion /removal

1. Using the included screwdriver, remove and set aside the 6 screws holding the remote control back plate in place.
2. Insert 2 AAA batteries into the battery chamber.
3. Reattach the back plate using the 6 screws set aside from Step 1.

CARE AND MAINTENANCE



WARNING: ALWAYS TURN THE HEATER OFF AND UNPLUG THE POWER CORD FROM THE OUTLET BEFORE CLEANING, PERFORMING MAINTENANCE, OR MOVING THIS APPLIANCE. FAILURE TO DO SO COULD RESULT IN ELECTRIC SHOCK, FIRE, OR PERSONAL INJURY.

NEVER IMMERSE IN WATER OR SPRAY WITH WATER. DOING SO COULD RESULT IN ELECTRIC SHOCK, FIRE, OR PERSONAL INJURY.

Metal:

- Buff using a soft cloth, slightly dampened with a citrus oil-based product.
- Do not use brass polish or household cleaners as these products will damage the metal trim.

Glass:

- Use a good quality cleaner sprayed onto the cloth or towel. Dry thoroughly with a paper towel or lint-free cloth.
- Never use abrasive cleaners, liquid sprays, or any cleaner that could scratch the surface.

Vents:

- Use a vacuum or duster to remove dust and dirt from the heater and vent areas.

Plastic:

- Wipe gently with a slightly damp cloth and a mild solution of dish soap and warm water.
- Never use abrasive cleaners, liquid sprays, or any cleaner that could scratch the surface.

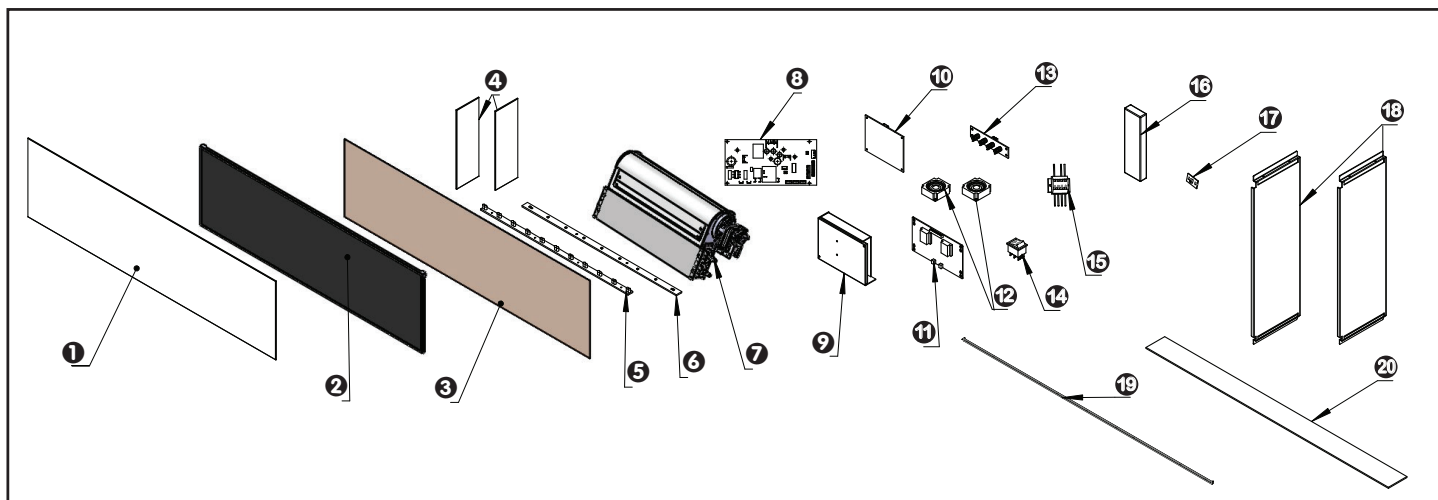


BATTERIES MUST BE DISPOSED OF ACCORDING TO THE LOCAL LAWS AND REGULATIONS. SOME BATTERIES MAY BE RECYCLED, AND MAY BE ACCEPTED FOR DISPOSAL AT YOUR LOCAL RECYCLING CENTER. CHECK WITH YOUR MUNICIPALITY FOR RECYCLING INSTRUCTIONS.

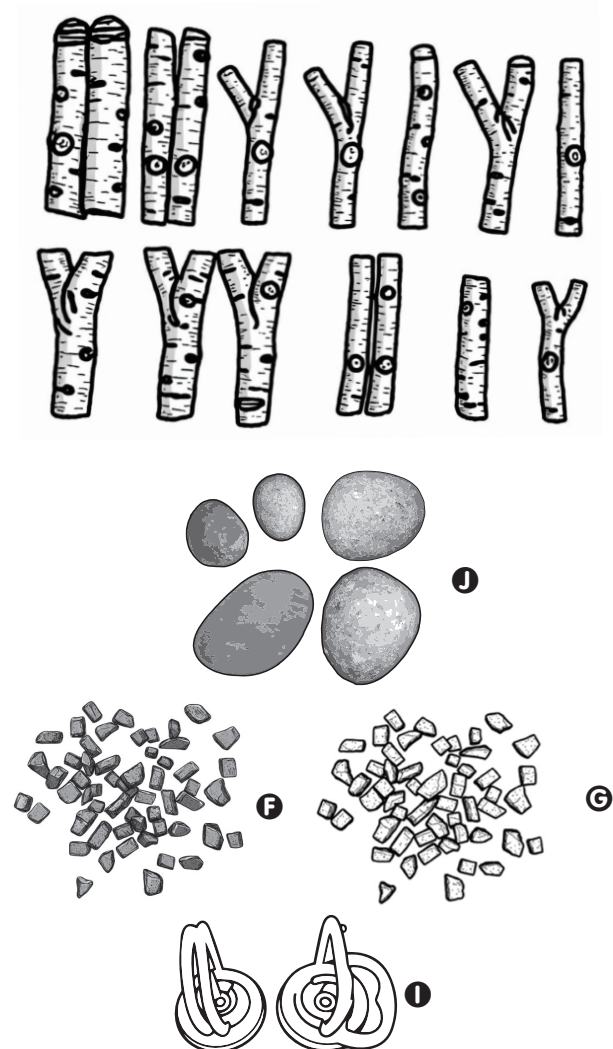
REPLACEMENT PARTS



ONLY PARTS SPECIFICALLY APPROVED FOR USE WITH THIS APPLIANCE MAY BE USED. FAILURE TO POSITION OR USE MANUFACTURER PARTS IN ACCORDANCE WITH THIS MANUAL MAY RESULT IN PROPERTY DAMAGE OR PERSONAL INJURY.



Part No.	Description	Description	Quantity
1	LCD55-AP02	Front Glass	1
2	LCD55-AP01	LCD Screen	1
3	LCD55-AP03	Sunlight Coated Glass	1
4	LCD55-AP04	Side Glass	2
5	LCD55-CP02	Ceiling Light Strip	3
6	LCD55-CP03	Ember Light Strip	9
7	LCD55-CP01	Heater and Blower Assembly	1
8	LCD55-EP01	Main Board	1
9	LCD55-EP02	Auxiliary Board	1
10	LCD55-EP03	Media Board	1
11	LCD55-EP04	Driver Board	1
12	LCD55-EP08	Speakers x2	1
13	LCD55-EP05	Push Button Assembly	1
14	LCD55-FM02	120V/240V Power Switch	1
15	LCD55-FM01	Hardwire Connector	1
16	LCD55-EP06	Remote Control	1
17	LCD55-EP07	Remote Receiver	1
18	LCD55-AP06	Side Panels	2
19	LCD55-AP07	Front Glass Top Bracket	1
20	LCD55-AP05	Ember Frosted Glass	1
D	LCD55-M01	Logs	1 Kit
J	LCD55-M02	River Rock (3 Large, 2 Medium)	1 Kit
F	LCD55-M03	Black Glass Chips	1.3kg(2.87lbs)
G	LCD55-M04	Grey Glass Chips	4kg(8.82lbs)
I	LCD55-M05	Glass Suction Cup	2



TROUBLESHOOTING

Reminder : You may use the the reset button to recover factory defaults.

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
LCD Fireplace will not turn on.	LCD Fireplace is not plugged into an electrical outlet.	Check plug. Plug in the LCD fireplace if necessary.
	Hardwire connections are not correct.	See "Hardwiring Installation" Section.
	LCD Fireplace has overheated and the safety thermal switch has been tripped.	Unplug power or turn off the circuit breaker. Allow LCD fireplace to cool for 15 minutes and then plug in the LCD fireplace or turn the breaker back on.
	Main Board issue.	Inspect the circuit board and replace, if necessary.
LCD Fireplace turns off and will not turn on.	House circuit breaker has tripped.	Reset house circuit breaker.
	LCD Fireplace's fuse has blown.	Replace the fuse, if necessary.
	LCD Fireplace has overheated and safety thermal switch has tripped.	Unplug power or turn off the circuit breaker. Allow LCD fireplace to cool for 15 minutes and then plug in the LCD fireplace or turn the breaker back on.
LCD Fireplace has returned to default settings.	Power failure.	Re-program the LCD Fireplace.
Remote control does not work.	Low/dead batteries.	Replace the batteries in the remote contro..
	Remote receiver malfunction.	Ensure remote receiver is not blocked. Replace the receiver sensor, if necessary.
No warm air coming out of the LCD Fireplace	Heater setting is not selected.	See "Operation" section.
	Heater has been locked out.	See "Operation" section.
	Room temperature is higher than LCD Fireplace setting.	Reset temperature setting.
	Room temperature is higher than Eco Mode setting.	Eco Mode sets the heating temperature to 22C / 72F.
	LCD Fireplace has overheated and safety thermal switch has tripped.	Unplug power or turn off the circuit breaker. Allow LCD fireplace to cool for 15 minutes.
	Hardwire connections are not correct.	See "Hardwiring Installation" Section.
	Heater issue.	Inspect the blower and heater. Replace it, if necessary.
Heater shuts off automatically	Room is too warm.	The heater has a built-in thermostat. It will shut off automatically once the pre-set temperature has been reached. It will turn on automatically if the room temperature drops below the pre-set temperature.
Dim or no flame.	Flame brightness is not selected.	See "Operation" section.
	Main Board issue.	Inspect the circuit boards for loose connections or obvious damage. Replace the main board, if necessary.
	LCD screens or Media Board issue.	Reset the LCD Fireplace to default mode by long press the Reset button on the remote control can fix most of the display issues. If problem persists, call customer service.
Ember bed is not glowing or dimming.	Ember brightness is not selected.	See "Operation" section.
	Ember Light Strips issue.	Inspect for loose connection of ember light strips. Re-connect the strips or replace them, if necessary.
	Main Board issue.	Inspect the circuit boards for loose connections or obvious damage. Replace the main board, if necessary.

LIMITED 2 YEAR WARRANTY



IMPORTANT

For questions, concerns or problems with our product please
email our customer service department:
customer@jrhome.com

DATED PROOF OF PURCHASE REQUIRED FOR WARRANTY SERVICE

Si vous éprouvez des difficultés, ou si vous avez des questions ou des
préoccupations, prière de faire parvenir un courriel à notre Service à la clientèle
customer@jrhome.com

UNE PREUVE D'ACHAT DATÉE EST REQUISE POUR SE PRÉVALOIR DE LA GARANTIE.

WARRANTY

This product is inspected, tested and carefully packaged to minimize the chance of damage during shipment. If a part (excluding light bulbs, glass and fuses*) within two years from the date of purchase proves to be defective in material or fabrication under normal use, the part will be repaired or replaced. The Company's obligation under the warranty is to replace or repair defective parts at our discretion. Any expenses or damage resulting from the installation, removal or transportation of the product will be the responsibility of the owner and are not covered by this warranty. The owner assumes all other risks arising from the use or misuse of the product. The warranty will be void if the product damage or failure is deemed by the Company to be caused by accident, alteration, misuse, abuse, incorrect installation or removal, or connection to an incorrect power source by the owner. The Company neither assumes, nor authorizes any person or entity to assume for it any obligation or liability associated with its products. Light bulbs and fuses are not covered under this warranty. If you have any questions regarding the warranty or service, please contact us at customer@jrhome.com

Customer Service:
JR Home Products
Unit 306 - 19100 Airport Way, Pitt Meadows, BC V3Y 0E2
Toll Free: 1-800-561-5550
E-mail: customer@jrhome.com

AVERTISSEMENT

Ce produit a été soigneusement inspecté, testé et emballé afin de minimiser les risques de dommages durant le transport. Si l'une des pièces (à l'exception des ampoules électriques verre et des fusibles*) s'avère défectueuse au niveau de sa fabrication ou de ses matériaux pendant deux années qui suit la date de l'achat, suite à une utilisation normale, la pièce sera réparée ou remplacée. La Compagnie est tenue de réparer ou remplacer les pièces défectueuses, à sa discrétion, en vertu de la garantie. Tout frais ou dommage résultant de l'installation, du démantèlement ou du transport du produit demeure la responsabilité du client et n'est pas couvert par cette garantie. Le client assume tout autre risque résultant de l'utilisation, correcte ou fautive, du produit. La garantie devient nulle si la Compagnie détermine que le dommage ou le mauvais fonctionnement est causé par un accident, une modification, une mauvaise utilisation, un abus, une mauvaise installation ou un mauvais démantèlement ou un branchement à une source électrique inadéquate de la part du client. La Compagnie n'est pas responsable et n'autorise quiconque, personne ou entité légale, à accepter de responsabilité ou obligation en son nom, en rapport avec ses produits.

* Les ampoules électriques et les fusibles ne sont pas couverts par cette garantie. Pour toute question en rapport avec la garantie ou le service, envoyez-nous un courriel à: customer@jrhome.com.

Service à la clientèle :
JR Home Products
Unit 306 - 19100 Airport Way, Pitt Meadows BC V3Y 0E2
Toll Free: 1-800-561-5550
E-mail: customer@jrhome.com

You **MUST** register your product to receive warranty service.

Registration can be completed online at
www.jrhome.com or by mailing this form.

Vous **DEVEZ** enregistrer votre produit pour vous prévaloir de la garantie.

L'enregistrement sera complet une fois que vous
aurez posté ce formulaire ou s'inscrire en ligne à:

Warranty Registration Information Form / Formulaire d'enregistrement de la garantie

Name / Nom: _____
Street / Address: _____
City / Ville: _____
Province / Province: _____
Postal Code / Code postal: _____

Daytime Phone # / No téléphone jour: _____
Evening Phone # / No téléphone soir: _____

E-Mail Address / Courriel: _____

Product/Produit: _____
Place of Purchase / Lieu de l'achat: _____
Date of Purchase / Date de l'achat: _____
Model # / No de modèle: _____
Serial # / Numéro de série: _____

You **MUST** register your product to receive warranty service.

For warranty service, contact JR Home Products at the address, phone numbers listed below within 30 days of purchase. Be sure to have your sales receipt and original date of purchase. All warranty service will be coordinated by JR Home Products service center.

Vous **DEVEZ** enregistrer votre produit pour vous prévaloir de la garantie.

Afin de faire valoir la garantie, communiquez avec JR Home Products à l'adresse et aux numéros indiqués ci-dessous dans les 30 jours suivant la date d'achat. Ayez en main votre reçu et la date d'achat. Toutes les demandes liées aux garanties seront traitées par le centre de service de JR Home Products.

07.15.23

Please mail to / Veuillez poster le tout à : Parts & Service Department, JR Home Products Ltd. Unit 306 - 19100 Airport Way, Pitt Meadows, BC V3Y 0E2



Questions, problems, missing parts? Before returning to the store, please contact customer service at customercare@jrhome.com or call 1-800-561-5550 7 a.m. - 4 p.m., PST, Monday – Friday

JRHOME.COM

Retain this manual for future use.